NCR Ranked #1 in Multivendor ATM Software by Leading Consulting Firm

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New RBR report shows growth in global multivendor software adoption

DULUTH, Ga.--(BUSINESS WIRE)--Apr. 30, 2013-- NCR Corporation (NYSE: NCR) is the world's largest supplier of multivendor ATM middleware and applications, according to new research published by strategic research and consulting firm RBR. In addition, more financial institution ATMs in North America and the Middle East and Africa region rely on NCR's APTRA[TM] software suite than any other provider.

RBR's "Multivendor Software 2013" report shows that 740,000 ATMs globally run multivendor software[1], an approximately 60 percent increase since 2009. The study also included interviews with 66 financial services organizations in 38 different countries with deployments among them of more than 390,000 ATMs, which revealed great potential for further adoption of multivendor software.

"Over the past several years, NCR has been engaged in a re-invention of the company around a hardware-enabled, software-driven business strategy," said Jeff Hughes, vice president and general manager of Software, NCR Financial Services. "The delivery of software in a multivendor environment is a critical component of this strategy, as multivendor software streamlines a bank's development and maintenance processes and enables a dynamic – yet cost effective – customer experience."

Consolidating on a single software application enables financial institutions to project a consistent and rich consumer experience across their self-service networks. In addition, a multivendor environment helps financial institutions streamline their development and support operations by not having to maintain and enhance multiple, separate delivery infrastructures for each new function or service that they offer. NCR estimates that financial institutions can save more than $124,000 per 100 ATMs each year by moving to an NCR multivendor software platform.[2]

About NCR Corporation

NCR Corporation (NYSE: NCR) is the global leader in consumer transaction technologies, turning everyday interactions with businesses into exceptional experiences. With its software, hardware, and portfolio of services, NCR enables more than 300 million transactions daily across the retail, financial, travel, hospitality, telecom and technology industries. NCR solutions run the everyday transactions that make your life easier.

NCR is headquartered in Duluth, Georgia with over 26,000 employees and does business in 180 countries. NCR is a trademark of NCR Corporation in the United States and other countries.

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Notes

(1) 704,000 ATMs in deployments of one application on multiple vendors' hardware and 36,000 in deployments of one vendor's application on another vendor's hardware

(2) $124,000 saved per 100 ATMs per year is based on availability improvements, development and deployment efficiencies, software maintenance efficiencies and set-up/configuration efficiencies.

Source: NCR Corporation

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