# UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

# FORM 8-K/A

(Amendment No. 1)

#### **CURRENT REPORT**

Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934

Date of Report (Date of earliest event reported): April 13, 2022



Commission File Number 001-00395

Maryland

(State or other jurisdiction of incorporation or organization)

31-0387920

(I.R.S. Employer Identification No.)

#### 864 Spring Street NW Atlanta, GA 30308

(Address of principal executive offices and zip code)

Registrant's telephone number, including area code: (937) 445-1936

N/A

(Former name or former address, if changed since last report)

Check the appropriate box below if the Fo	orm 8-K filing is intended to simultaneou	usly satisfy the filing obligation of t	the registrant under any of the fol	llowing provisions (see General
Instruction A.2 below):				

- □ Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)
- $\square$  Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)
- ☐ Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))
- ☐ Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

Securities registered pursuant to Section 12(b) of the Act:

#### Title of each class

#### Trading Symbol(s)

Name of each exchange on which registered

Common Stock, par value \$0.01 per share

**NCR** 

New York Stock Exchange

Indicate by check mark whether the registrant is an emerging growth company as defined in Rule 405 of the Securities Act of 1933 (§230.405 of this chapter) or Rule 12b-2 of the Securities Exchange Act of 1934 (§240.12b-2 of this chapter).

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act. O

#### **Explanatory Note**

On April 13, 2022, NCR Corporation (the "Company") filed a Current Report on Form 8-K (the "Original Report") with the Securities and Exchange Commission. This Amendment No. 1 to Current Report on Form 8-K/A amends Item 9.01 of the Original Report to correct Digital Banking and Self-Service Banking segments' numeric disclosures for the year ended December 31, 2020 and interim periods in 2020 included in Exhibit 99.1 of the Original Report.

# Item 2.02. Results of Operations and Financial Condition.

On April 13, 2022, the Company released additional information regarding the realignment of its reportable segments and certain other historical segment information (unaudited). A copy of the information, as corrected, is attached hereto as Exhibit 99.1 and hereby incorporated by reference.

#### Item 7.01. Regulation FD Disclosure.

Effective January 1, 2022, the Company realigned its reportable segments to correspond with changes to its operating model, management structure and organizational responsibilities. The reportable segments effective January 1, 2022 include: Payments & Network, Digital Banking, Self-Service Banking, Retail, and Hospitality. Additionally, effective January 1, 2022, the expenses related to corporate functions that are not specifically attributable to an individual reportable segment along with any immaterial operating segment(s) are included in Corporate & Other.

For informational purposes only, the Company is providing supplemental unaudited historical financial information under the new segment presentation for the years ended December 31, 2021 and 2020, and for each quarter of the years ended December 31, 2021 and 2020. The Company did not operate under this new segment structure for any of these prior periods and will begin to report results under the new segment structure with its Quarterly Report on Form 10-Q for the three months ended March 31, 2022. This supplemental information, as corrected, which is incorporated by reference herein, is being furnished as Exhibit 99.1 to allow investors an opportunity to review prior period performance on a comparable basis in advance of the Form 10-Q filing.

The information in this report (including Exhibit 99.1, as corrected) is being furnished pursuant to Item 2.02 and Item 7.01 and shall not be deemed to be "filed" for purposes of Section 18 of the Securities Exchange Act of 1934 (the "Exchange Act"), or otherwise subject to the liabilities of that section, nor shall it be deemed to be incorporated by reference in any filing under the Securities Act of 1933 or the Exchange Act.

#### Item 9.01. Financial Statements and Exhibits.

(d) Exhibits:

The following exhibits are attached with this current report on Form 8-K/A:

# Exhibit No. Description

Supplemental unaudited historical financial information for the years ended December 31, 2021 and 2020, and for each quarter of the years ended December 31, 2021 and 2020, recast under new segment presentation (as corrected)

104 Cover Page Interactive Data File (embedded within the Inline XBRL document)

# **SIGNATURES**

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

NCR Corporation

By: /s/ Timothy C. Oliver

Timothy C. Oliver

Senior Executive Vice President and Chief Financial Officer

Date: April 13, 2022



April 13, 2022

# **NCR Updates Reportable Segments**

Effective January 1, 2022, NCR Corporation (NYSE: NCR) realigned its reportable segments to correspond with changes to its operating model, management structure and organizational responsibilities. The reportable segments effective January 1, 2022 include: Payments & Network, Digital Banking, Self-Service Banking, Retail, and Hospitality.

- Payments & Network We provide a cost-effective way for financial institutions, fintechs, and neobanks to reach and serve their
  customers through our network of automated teller machines ("ATMs") and multi-functioning financial services kiosks. We offer
  credit unions, banks, digital banks, fintechs, stored-value debit card issuers, and other consumer financial services providers access to
  our Allpoint retail-based ATM network, providing convenient and fee-free cash withdrawal and deposit access to their customers and
  cardholders as well as the ability to convert a digital value to cash, or vice versa, via NCRPay360. We also provide ATM branding,
  management and services to financial institutions and businesses.
- Digital Banking NCR Digital Banking helps financial institutions implement their digital-first platform strategy by providing solutions for account opening, account management, transaction processing, imaging, and branch services to enable financial institutions to offer a compelling customer experience.
- Self-Service Banking We offer solutions to enable customers in the financial services industry to reduce costs, generate new revenue streams and enhance customer loyalty. These solutions include a comprehensive line of ATM hardware and software, and related installation, maintenance, and managed and professional services.
- Retail We offer software-led solutions to customers in the retail industry, leading with digital to connect retail operations end to end to integrate all aspects of a customer's operations in indoor and outdoor settings from POS, to payments, inventory management, fraud and loss prevention applications, loyalty and consumer engagement. These solutions include retail-oriented technologies such as comprehensive API-point of sale retail software platforms and applications, hardware terminals, self-service kiosks including self-checkout ("SCO"), payment processing solutions, and bar-code scanners.
- Hospitality We offer technology solutions to customers in the hospitality industry, including table-service, quick-service and fast
  casual restaurants of all sizes, that are designed to improve operational efficiency, increase customer satisfaction, streamline order
  and transaction processing and reduce operating costs. Our solutions include POS hardware and software solutions, installation,
  maintenance, managed and professional services as well as payment processing solutions.
- Corporate & Other This includes income and expenses related to corporate functions that are not specifically attributable to an individual reportable segment along with any immaterial operating segment(s).

Eliminations includes revenues from contracts with customers and the related costs that are reported in the Payments & Network segment as well as in the Retail or Hospitality segments, including merchant acquiring services that are monetized via payments.

In this exhibit, we use certain non-GAAP measures, including "adjusted EBITDA". These non-GAAP measures are listed, described and reconciled to their most directly comparable GAAP measures under the heading "Non-GAAP Financial Measures" later in this exhibit.

# <u>Historical Segment Information (Unaudited)</u>

The following is selected, recast segment financial data reflecting our new segment structure for the years ended December 31, 2021 and 2020 and for interim periods of 2021 and 2020.

		2021										2020										
(in millions)	(	First Juarter		Second Quarter	Third Quarter		Fourth Quarter		Full Year			First Quarter		Second Quarter		Third Quarter		Fourth Quarter		Full Year		
Revenue by segment	egment																					
Payments & Network	\$	22	\$	54	\$	304	\$	295	\$	675	5	3 20	\$	20	\$	23	\$	22	\$	85		
Digital Banking		123		129		128		133		513		116		120		118		118		472		
Self-Service Banking		628		645		637		707		2,617		641		637		653		671		2,602		
Retail		520		562		541		608		2,231		461		470		542		557		2,030		
Hospitality		179		215		224		231		849		170		160		173		183		686		
Corporate and Other		77		77		75		68		297		99		79		83		85		346		
Eliminations		(5)		(5)		(8)		(8)		(26)		(4)		(2)		(3)		(5)		(14)		
<b>Consolidated Revenue</b>	\$	1,544	\$	1,677	\$	1,901	\$	2,034	\$	7,156	5	3 1,503	\$	1,484	\$	1,589	\$	1,631	\$	6,207		
Adjusted EBITDA by segment																						
Payments & Network	\$	3	\$	19	\$	111	\$	105	\$	238	5	3 2	\$	1	\$	6	\$	6	\$	15		
Digital Banking		54		55		52		52		213		58		53		60		55		226		
Self-Service Banking		137		140		155		148		580		117		111		154		141		523		
Retail		98		121		104		119		442		61		73		129		127		390		
Hospitality		36		39		44		39		158		10		25		37		43		115		
Corporate and Other		(67)		(89)		(109)		(104)		(369)		(59)		(61)		(135)		(111)		(366)		
Eliminations	_	(3)		(4)		(5)		(6)		(18)		(1)		(1)		(2)		(3)		(7)		
Total Adjusted EBITDA	\$	258	\$	281	\$	352	\$	353	\$	1,244	5	188	\$	201	\$	249	\$	258	\$	896		

# **About NCR Corporation**

NCR Corporation (NYSE: NCR) is a leading enterprise technology provider that runs stores, restaurants and self-directed banking. NCR is headquartered in Atlanta, Ga., with 38,000 employees globally. NCR is a trademark of NCR Corporation in the United States and other countries.

Website: www.ncr.com Twitter: @NCRCorporation

Facebook: www.facebook.com/ncrcorp
LinkedIn: https://www.linkedin.com/company/ncr-corporation
YouTube: www.youtube.com/user/ncrcorporation

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#### Non-GAAP Financial Measures

Non-GAAP Financial Measures. While NCR reports its results in accordance with Generally Accepted Accounting Principles in the United States, or GAAP, in this exhibit NCR also uses the non-GAAP measures listed and described below.

Adjusted Earnings Before Interest, Taxes, Depreciation and Amortization (Adjusted EBITDA). NCR determines Adjusted EBITDA for a given period based on its GAAP net income from continuing operations attributable to NCR plus interest expense, net; plus income tax expense (benefit); plus depreciation and amortization; plus stock-based compensation expense; plus other income (expense); plus pension mark-to-market adjustments, pension settlements, pension curtailments and pension special termination benefits and other special items, including amortization of acquisition related intangibles and restructuring charges, among others. NCR uses Adjusted EBITDA to manage and measure the performance of its business segments. NCR also uses Adjusted EBITDA to manage and determine the effectiveness of its business managers and as a basis for incentive compensation. NCR believes that Adjusted EBITDA provides useful information to investors because it is an indicator of the strength and performance of the Company's ongoing business operations, including its ability to fund discretionary spending such as capital expenditures, strategic acquisitions and other investments.

NCR's definitions and calculations of these non-GAAP measures may differ from similarly-titled measures reported by other companies and cannot, therefore, be compared with similarly-titled measures of other companies. These non-GAAP measures should not be considered as substitutes for, or superior to, results determined in accordance with GAAP.

# Reconciliation of Net Income from Continuing Operations Attributable to NCR (GAAP) to Earnings Before Interest, Depreciation, Taxes and Amortization (Adjusted EBITDA) (Unaudited)

				2	2021						2020									
\$ in millions	First Second Quarter Quarter		Third Fourth Quarter Quarter				Full Year			First Quarter		Second Quarter	Third Quarter		Fourth Quarter		Full Year			
Net Income (Loss) from Continuing Operations Attributable to NCR (GAAP)	\$	30	\$ (9)	\$	12	\$	64	\$	97	\$	23	\$	64	\$	31	\$	(125)	\$	(7)	
Pension mark-to-market adjustment		_	_		_		(118)		(118)		_		_		_		34		34	
Transformation and restructuring costs		8	7		5		46		66		5		8		19		202		234	
Acquisition-related amortization of intangibles		20	23		45		44		132		22		19		21		19		81	
Acquisition-related costs		27	56		9		6		98		_		_		_		(6)		(6)	
Depreciation and amortization (excluding acquisition-related amortization of intangibles)		70	76		104		107		357		63		68		70		74		275	
Loss on Debt Extinguishment		_	_		42		_		42		_		_		20		_		20	
Interest expense		45	61		68		64		238		50		57		60		51		218	
Interest income		(3)	(1)		_		(4)		(8)		(1)		(1)		(3)		(3)		(8)	
Income tax expense (benefit)		17	31		29		109		186		1		(34)		_		(20)		(53)	
Stock-based compensation expense		44	37		38		35		154		25		20		31		32		108	
Adjusted EBITDA (Non-GAAP)	\$	258	\$ 281	\$	352	\$	353	\$	1,244	\$	188	\$	201	\$	249	\$	258	\$	896	