

Barclays Bank of Ghana to Provide 24-Hour Financial Services Through NCR Software

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New ATM Solutions Provide Customers with Services Including Bill Pay, Remittance and Cash Deposit

DULUTH, Ga.--(BUSINESS WIRE)--May. 3, 2013-- Barclays Bank of Ghana is making its customers' lives easier with 24-hour access to extensive financial services delivered at the ATM, powered by innovative NCR Corporation (NYSE: NCR) software.

Barclays, which has operated in Ghana for more than 95 years, has installed 29 NCR SelfServ 34 ATMs featuring intelligent deposit, allowing Barclays customers to deposit cash without an envelope and get immediate, on-screen validation of their deposit. In addition, the new ATMs will feature in-person bill payment and remittance software, so customers can pay a bill or send money to friends and family through the speed and security of the ATM and the Barclays brand.

"Our customers rely on us for safe, convenient access to their money and for trusted financial services," said Michael Mensah-Baah, Chief Operating Officer, Barclays Bank of Ghana. "Through our new ATM experience powered by NCR software, we can deliver faster and more convenient service. The Intelligent Cash Deposit feature on our new ATMs already has been extremely successful and popular with our customers, and we anticipate their upcoming access to new ATM services, such as remittance and bill pay, will help us further distinguish Barclays as the premier banking institution in Ghana."

Through NCR's remittance software, Barclay's customers can send money to another person's account in real time, using cash deposited at the ATM. For financial institutions, this software allows them to provide a value-added, fee-based service to typically underserved customers.

"Financial institutions around the world have a tremendous opportunity to expand their reach and make their customers' everyday transactions easier with the help of technology. NCR is pioneering advanced software to deliver customer experience-enhancing and revenue-generating solutions in markets around the world," said Brian Bailey, vice president of marketing, NCR Financial Services. "Barclays Bank of Ghana is taking an innovative approach to customer service."

NCR SelfServ ATMs have been purchased by financial institutions in more than 110 countries around the world. NCR has been the global market share leader in ATMs since 1986 — 25 consecutive years.¹

About NCR Corporation

NCR Corporation (NYSE: NCR) is the global leader in consumer transaction technologies, turning everyday interactions with businesses into exceptional experiences. With its software, hardware, and portfolio of services, NCR enables more than 300 million transactions daily across the retail, financial, travel, hospitality, telecom and technology industries. NCR solutions run the everyday transactions that make your life easier.

NCR is headquartered in Duluth, Georgia, with over 26,000 employees and does business in 180 countries. NCR is a trademark of NCR Corporation in the United States and other countries.

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Notes:

(1) Based on research from Retail Banking Research (RBR) and NCR internal data.

Source: NCR Corporation

NCR Corporation
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