

## Teradata Supply Chain Intelligence Solution Expanded to Improve Performance Across The Enterprise

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MIAMI, Mar 12, 2003 (BUSINESS WIRE) -- Teradata, a division of NCR Corporation (NYSE:NCR), today announced at the LOGICON conference the latest version of Teradata(R) Supply Chain Intelligence, a decision-support solution that applies data warehousing and analytical application technology to existing planning and operational supply-chain management systems. The solution now includes a predictive modeling capability that enables more effective management of the key analytic drivers of demand and cycle time, and features visual mapping, executive dashboards, balanced scorecards, a scenario analyzer, new alerting features and a transformation server. It helps address several critical challenges facing manufacturers, including product out-of-stocks, inventory turns, logistics efficiency and lack of visibility across the supply chain.

Business users in logistics, production, administration and sales functions traditionally have relied on disparate planning tools to power operational systems, but these tools were inevitably mismatched. Teradata Supply Chain Intelligence enables managers to better utilize these disparate systems and provides full visibility across the extended enterprise and down the trade channel. The solution works with granular-level data to accurately support the complex logistics environment manufacturers face. Among the benefits the solution provides are increased supplier performance, customer satisfaction and production cycle optimization. Teradata Supply Chain Intelligence also continuously recalculates the entire supply chain, from the most simple to the most complex logistics networks, down to the individual item level.

"Combining production, demand, logistics and financial data in a Teradata enterprise data warehouse provides a rich platform for analyzing and tuning your supply chain to answer truly breakthrough business questions," said Jerry Hill, Teradata director of the Supply Chain Intelligence Center of Expertise. "The flexible, Web-based interface provides inventory visibility, whether it be raw materials, work in progress or finished goods, to every level of the manufacturer's enterprise from the executive suite to the shop floor."

Hill added that an advanced early warning system in Teradata Supply Chain Intelligence broadcasts alerts of impending supply-chain issues, and supports the ability to brainstorm multiple solutions to choose the optimal corrective action. Closed-loop workflow support, along with advanced visualization capabilities, further empower manufacturers to communicate, authorize and implement the action in real time.

The updated version of Teradata Supply Chain Intelligence solution is currently available. For more information, go to www.teradata.com/manufacturing.

**About Teradata Division** 

Teradata, a division of NCR Corporation (NYSE:NCR), is the global leader in enterprise data warehousing and enterprise analytic technologies and services. For more information, visit www.teradata.com.

About NCR Corporation

NCR Corporation (NYSE:NCR) is a leading global technology company helping businesses build stronger relationships with their customers. NCR's ATMs, retail systems, Teradata(R) data warehouses and IT services provide Relationship Technology(TM) solutions that maximize the value of customer interactions. Based in Dayton, Ohio, NCR (www.ncr.com) employs approximately 30,100 people worldwide.

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