



Teradata, a Division of NCR, and Proxima Technology Form Partnership to Deliver Service Level Agreement -- SLA -- Management Solution for Teradata

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DENVER--(BUSINESS WIRE)--May 30, 2001--Proxima Technology Inc, supplier of solutions that improve business service and accountability through service-level measurement, reporting and alerting, today announced the immediate general availability of SLA Manage for the Teradata(R) database.

This product collects key performance indicators from Teradata databases, consolidates this against data retrieved from other systems to produce HTML reports that show the overall service delivered for any given time period. With these reports, business users and IS staff alike can see exactly how their Teradata data warehouse helps an organization achieve its objectives.

To help promote this solution, Proxima Technology and Teradata, a division of NCR Corporation (NYSE: NCR), have entered into a co-marketing agreement.

"Our relationship with Proxima Technology provides our customers options for various tools needed to support an Enterprise Management System," said Paula Basch-Austin, Vice President of Teradata Global Alliances. "We appreciate Proxima Technology's energy and excitement around this agreement. Together we are able to help our customers improve their Network Performance Management capabilities within the Teradata warehouse environment."

"Any organization using a Teradata data warehouse is clearly operating in a mission-critical environment," said Tim Young, Vice President of Marketing for Proxima Technology. "SLA Manage gives these organizations the information they need to ensure the data warehouse continues to deliver service at the levels required by the business."

SLA Manage for the Teradata database is a complete solution for managing service level agreements (SLA). It can be used stand-alone or can integrate with other management tools, including CA Unicenter, HP OpenView and BMC Software PATROL. Performance data is collected directly from each node via standard Teradata APIs, whilst other event messages are collected automatically from log-files. DBAs and operations staff use this information for performance tuning, capacity planning and day-to-day problem resolution. It is also used by SLA Manage to report service-levels and identify breaches in any given SLA. Service reports generated are HTML-based so that they can be placed on a corporate intranet/internet. This allows the end users to see the current status of these mission-critical applications. Administrators will be alerted directly to problems, outage and service breaches via pager, email or wireless application protocol (WAP) enabled device.

Availability and Pricing

SLA Manage for Teradata is generally available and priced at \$9,000 per Teradata node.

About Proxima Technology

Proxima Technology Inc, provides software and services that improve business service and accountability through service-level measurement, reporting and notification in distributed computing environments.

For more information about Proxima Technology, please call 720/946-7230 or visit <http://www.proxima-tech.com/>.

About Teradata Division

Teradata, a division of NCR Corporation, offers powerful analytical solutions that help businesses drive growth. Teradata solutions include the Teradata database, and analytical applications for customer relationship management, operations and financial management, business performance management and e-business. To learn more about Teradata Division and its solutions, go to <http://www.Teradata.com>.

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