



## Parker's Kitchen Continues to Elevate the Customer Experience with NCR Voyix Self-Checkout Technology

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ATLANTA--(BUSINESS WIRE)--Feb. 10, 2025-- Parker's Kitchen, an award-winning convenience store chain with more than 94 locations in Georgia and South Carolina, has selected NCR Voyix Corporation (NYSE: VYX), a leading global provider of digital commerce solutions, to enhance its customer experience with state-of-the-art self-checkout technology. By working with the top supplier of self-checkout solutions globally, Parker's Kitchen is redefining convenience, speed and efficiency to enhance customer service.

Parker's Kitchen, which offers Southern-inspired food, high-quality products and superior customer service, is using NCR Voyix self-checkout technology at 62 sites with plans to expand to more locations in the coming years.

"NCR Voyix self-checkout has allowed Parker's Kitchen to optimize the guest shopping experience, especially during peak shopping times," said Scott Smith, Senior Director of IT at Parker's Kitchen. "Our team members can assist three customers at once, rather than one, resulting in faster checkout times and more efficient service."

Some of the benefits of adding NCR Voyix self-checkout to Parker's Kitchen include:

- Enhanced speed and efficiency – Allowing customers to complete their transactions quickly and independently.
- Easy to use – A user experience that is familiar to guests.
- Multiple payment options – Ensuring all customers can transact at the self-checkout as they wish.
- Seamless integration – Integrating easily into the company's existing infrastructure, without disruption to the store flow.
- Store team efficiency – Enabling team members to monitor and assist several customers simultaneously.

"Parker's Kitchen is redefining what convenience fuel retail looks like," said Eric Schoch, Executive Vice President and President of Retail at NCR Voyix. "Parker's is fulfilling consumer demand for things like fresh food, a robust beverage selection and elevated quick gifts, all while deploying technology to create a frictionless experience. The addition of our self-checkout technology will further help Parker's Kitchen meet customer needs and optimize operations."

Discover how [NCR Voyix is shaping the future of retail technology](#), helping retailers leave complexity behind and run the store seamlessly.

### About NCR Voyix

NCR Voyix Corporation (NYSE: VYX) is a leading global provider of digital commerce solutions for the retail and restaurant industries. NCR Voyix transforms retail stores and restaurant systems through experiences with comprehensive, platform-led SaaS and services capabilities. NCR Voyix is headquartered in Atlanta, Georgia, with customers in more than 30 countries across the globe.

### About Parker's Kitchen:

Honored as the Convenience Store Decisions Chain of the Year, Parker's Kitchen is strategically redefining the nation's convenience store industry, offering customers high-quality products, freshly prepared food and superior customer service at retail stores throughout Georgia and South Carolina. Proudly headquartered in Savannah, Georgia, the company has a commitment to exceeding customer expectations and has repeatedly been recognized as one of the nation's leading convenience store and foodservice companies. Included on the Inc. 5000 list of the fastest growing companies in America seven times, Parker's Kitchen serves world-famous hand-breaded Southern Fried Chicken Tenders as well as made-from-scratch mac 'n' cheese, a breakfast bar and daily specials. The popular Parker's Rewards loyalty program, which includes more than 300,000 members, has saved Parker's Kitchen customers more than \$15 million to date. Learn more: [parkerskitchen.com](#).

Website: [www.ncrvoyix.com](http://www.ncrvoyix.com)

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Source: NCR Voyix Corporation