Phillips 66 and Mach 1 Revolutionize Their Checkout Experience with NCR Voyix Halo Checkout Solution and Everseen Technology

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ATLANTA--(BUSINESS WIRE)--Jan. 10, 2025-- Phillips 66 and retailer Mach 1 are transforming the checkout experience at fuel and convenience stores with the launch of an automated, AI-powered bulk scanning self-checkout solution. NCR Voyix Corporation (NYSE: VYX), a leading global provider of digital commerce solutions for the retail and restaurant industries, announced that the best-in-class computer vision solution, **NCR Voyix Halo Checkout,** has been live at a select Phillips 66® branded Mach 1 station since November 2024. The solution is available now for pre-order across the US, Canada, UK and EU.

This advanced checkout solution's artificial intelligence accurately identifies products, ensuring the customer checkout experience is always fast and frictionless. "Customers want a checkout process that prioritizes them as shoppers, and NCR Voyix Halo delivers exactly that," said Alan Meyer, CEO of Mach 1. "Shorter transaction times mean happier customers and more productive store operations."

The NCR Voyix Halo Checkout solution with Everseen's vision AI and product recognition technology is engineered to transform the checkout process. Capable of detecting, bulk-scanning and pricing up to 20 products simultaneously, it ensures seamless and precise transactions while minimizing unintentional errors and reducing shrinkage. NCR Voyix Halo's patented design integrates Everseen's industry-leading Evershow technology, using cameras to recognize products placed in any orientation and instantly scans them into an itemized list, providing an accurate total amount due, and a seamless process. It drastically reduces the friction of checkout and can decrease the amount of time a consumer spends at checkout by nearly 50%.[1]

"We're helping retailers stay ahead of the curve with retail AI," said Alan O'Herlihy, founder and CEO of Everseen. "By collaborating with NCR Voyix, we're delivering the future of checkout— an innovative, frictionless experience that meets the expectations of today's savvy shoppers, all while maintaining the high standards of service that consumers expect."

The platform also integrates a comprehensive learning model that leverages advanced computer vision and machine learning to provide retailers with real-time insights and operational efficiencies. Key benefits of NCR Voyix Halo include:

1. **Enhanced Shopping Experience**: Leveraging the NCR Voyix Commerce Platform, unprecedented checkout speeds can be achieved with the NCR Voyix Halo. Additionally, Phillips 66 is now able to offer a personalized shopping experience through alternative product suggestions and an intuitive interface that supports a range of packaging sizes for a seamless, frictionless checkout process. Customers enjoy faster checkouts with fewer disruptions, making convenience stores even more convenient.
2. **High Accuracy Recognition**: The system utilizes state of the art AI from Everseen to deliver unparallelled product recognition. "Attendant-Based Learning" – intuitive capability that allows store associates to update the product model by quickly training it with new items – makes in-store operation of NCR Voyix Halo quick and easy.
3. **Intuitive and Self Learning Model**: NCR Voyix Halo's powerful model continually improves using "Transaction-Based Learning" to increase prediction accuracy. The AI model does this by learning new items or seasonal packaging from transaction data when these items are scanned by the shopper.
4. **Operational Efficiency**: The technology operates passively in the background, ensuring no disruptions to customer flow, transactions, or associate tasks, delivering an accurate and seamless experience. It also minimizes loss through advanced monitoring with computer vision cameras, reducing shrinkage and unintentional errors. NCR Voyix Halo Checkout is available as a table top offering or an add-on on top of an existing self-checkout. Our design empowers retailers to experiment with new modalities such as computer vision checkout and de-risk their investment by scaling up or down based on their shopper feedback and store demographics.

"NCR Voyix is committed to helping retailers modernize the shopping experience and meet shoppers' high expectations," said David Wilkinson, CEO of NCR Voyix. "Directly integrating Everseen's industry-leading AI supports our goal of delivering effortless transactions— all with a fast time-to-market and simplified technology rollout. We always strive to enable and empower our retailers to offer choice and flexibility to their shoppers."

The launch at Phillips 66 is part of NCR Voyix's broader mission to drive innovations that enhance the customer experience for all customers. NCR Voyix Halo allows retailers to offer their customers greater choice in checkout technology while protecting and leveraging their existing investments. This pilot rollout reinforces NCR Voyix's leadership position in self-checkout and underscores its commitment to delivering transformative retail and restaurant technologies that promote inclusivity and choice. For more information about pre-order availability, please reach out to your Account Executive or visit the NCR Voyix site.

[1] Based on NCR Voyix testing, with basket sizes ranging from 1-9 items. The system begins product recognition once it detects motion has stopped, and the last item is placed on the tray. Timing was measured from the last item placed through to virtual receipt being generated. The eight seconds is the average time, across the variance of 1-9 items.

About NCR Voyix Corporation

NCR Voyix Corporation (NYSE: VYX) is a leading global provider of digital commerce solutions for the retail and restaurant industries. NCR Voyix transforms retail stores and restaurant systems with comprehensive, platform-led SaaS and services capabilities. NCR Voyix is headquartered in Atlanta, Georgia, with approximately 16,000 employees in 35 countries across the globe.

About Phillips 66

Phillips 66 (NYSE: PSX) is a leading integrated downstream energy provider that manufactures, transports and markets products that drive the global economy. The company's portfolio includes Midstream, Chemicals, Refining, Marketing and Specialties, and Renewable Fuels businesses. Headquartered in Houston, Phillips 66 has employees around the globe who are committed to safely and reliably providing energy and improving lives while pursuing a lower-carbon future. For more information, visit phillips66.com or follow @Phillips66Co on LinkedIn.

About Mach 1

Mach 1 is a family-owned and operated chain of convenience stores a part of Meyer Oil Company that is rapidly expanding across central and southern Illinois and Indiana, currently operating over 20 locations. Committed to meeting the evolving needs of their customers, Mach 1 focuses on enhancing the shopping experience through innovative solutions, exceptional service, and a diverse selection of quality products.

About Everseen

Everseen is a leader in vision AI, trusted by 11 of the top 20 global retailers. The company is transforming retail by reducing shrink, streamlining operations and enhancing customer experiences. Everseen's Vision AI Platform has the largest footprint of AI-powered computer vision endpoints and can be applied to a wide range of industries with visual or physical workflows. For more information, visit: https://everseen.com/.

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