

NCR Corporation Logo

## **NCR Named Global Leader in Self-Checkout for the 18th Consecutive Year**

September 9, 2020

*Innovations in touchless checkout technology to address current shopper preferences*

ATLANTA--(BUSINESS WIRE)--Sep. 9, 2020-- NCR Corporation (NYSE: NCR), a leading provider of [retail solutions](#) that run the store, is once again the undisputed leader in the global retail self-checkout market and shipped almost twice as many self-checkout systems (SCOs) in 2019 than the next supplier.

According to RBR's "Global EPOS and Self-Checkout 2020" study, SCO shipments in 2019 jumped by more than 50 percent compared to 2018 as retailers around the globe continue to embrace self-service technologies. In the light of the current Coronavirus pandemic, RBR expects the uptake to continue and forecasts an installed base of 1.2 million self-checkout units by 2025.

NCR has been the leading provider of self-checkout solutions since 2003 and continues to evolve its technology with innovations in touchless self-checkout. The most recent innovations allow shoppers to make selections by hovering a finger above the screen without touching it, or control the self-checkout without touching the screen, by using their mobile phone.

"Our self-checkout solutions are a key element of our Next Generation Retail Store Architecture that enables retailers to simplify store operations and introduce future innovations in a fraction of the time and cost," said David Wilkinson, president and general manager, NCR Retail. "As retailers are looking for technology to automate processes in their stores, we provide them with the solutions that help meet the new customer demand for reduced touchpoints when shopping in-store."

The RBR study is based on in-depth primary research and provides detailed, country-by-country data and commentary for programmable EPOS and self-checkout hardware in 53 markets.

### **About NCR Corporation**

NCR Corporation (NYSE: NCR) is a leading software- and services-led enterprise provider in the financial, retail and hospitality industries. NCR is headquartered in Atlanta, Ga., with 36,000 employees globally. NCR is a trademark of NCR Corporation in the United States and other countries.

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### **NCR Media Contact**

Ortrud Wenzel

NCR Public Relations

+49 821 405 8191

[ortrud.wenzel@ncr.com](mailto:ortrud.wenzel@ncr.com)

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