

Clearview FCU Adds NCR's Personal Interactive Features to Drive-Up Lanes

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Interactive Teller tech will enable Clearview FCU members to bank with teller live via ATMs

DULUTH, Ga.--(BUSINESS WIRE)--Aug. 30, 2016-- NCR Corporation (NYSE: NCR), a global leader in omni-channel solutions, today announced that Southwestern Pennsylvania-based Clearview Federal Credit Union has begun deploying NCR Interactive Teller at its drive-up lanes. This unique software-driven, hardware-enabled technology lets consumers interact via high-quality video and audio with their financial institution's remotely located video teller.

NCR's ITM software provides the teller full remote control over each module in specially configured ATMs, enabling them to deliver up to 95 percent of traditional teller transaction services to their customer across extended locations and hours of business. NCR software and services enables more than 30 million consumers to bank with a live teller via ATMs.

"This was the logical next step for the modernization of our branches and our entire member experience," said Mark Brennan, Clearview's President and CEO. "As our branches are transformed into modern Financial Centers with video walls, touchscreen kiosks and face-to-face service 'pods' replacing the traditional teller line, our drive-up lanes are also being reinvented with the help of NCR, so the entire member experience is easier and more convenient for consumers on the go."

NCR's Interactive Video Technology helps financial institutions transform their branch banking experience into an omni-channel proposition, matching the convenience needs of today's consumer. Branches can now evolve from transaction hubs into advisory centers of expertise, helping their customers achieve their financial goals. However, consumers who can't visit a branch during traditional hours, or those who prefer not to go inside, can still get the unique knowledge and support of their financial institution's tellers remotely.

"We are seeing more and more financial institutions offering their customers options that let them bank as it fits into their lives," said Brian Bailey, VP & GM, Solution Management, NCR Financial Services. "NCR Interactive Teller software offers fast, reliable service. Clearview members will appreciate the increased convenience and the flexibility of choice on how they interact at this channel."

About Clearview Federal Credit Union

Clearview Federal Credit Union has been in operation since 1953 and serves nearly 97,000 members with reported assets valued over \$1 billion as of June 2016. Membership in Clearview is open to individuals who live, work, worship, volunteer or attend school in the Southwestern Pennsylvania community, which includes Allegheny, Armstrong, Beaver, Butler, Fayette, Greene, Indiana, Lawrence, Washington and Westmoreland counties. Membership is also open to immediate family members of current Clearview members. Visit clearviewfcu.org for more information. Clearview Federal Credit Union is federally insured by the National Credit Union Administration and is an Equal Housing Lender.

About NCR Corporation

NCR Corporation (NYSE: NCR) is a leader in omni-channel solutions, turning everyday interactions with businesses into exceptional experiences. With its software, hardware, and portfolio of services, NCR enables more than 550 million transactions daily across retail, financial, travel, hospitality, telecom and technology, and small business. NCR solutions run the everyday transactions that make your life easier.

NCR is headquartered in Duluth, Georgia with over 30,000 employees and does business in 180 countries. NCR is a trademark of NCR Corporation in the United States and other countries.

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