



NCR Selected by SunTrust Bank to Deploy Single-Slot ATM Technology as Sole Provider of ATM Deposit Automation

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NCR's Scalable Deposit Module (SDM) makes customer transactions faster and easier with single slot for cash and checks

DULUTH, Ga.--(BUSINESS WIRE)--Jul. 19, 2012-- [SunTrust Bank](#), one of the nation's largest financial services companies, is making self-service banking faster and easier for its customers in more than 1,600 locations by deploying new, state-of-the-art [ATMs](#) from [NCR Corporation](#) (NYSE:NCR). SunTrust already has installed more than 1,200 NCR SelfServ™ ATMs equipped with [Scalable Deposit Module](#) (SDM) technology, which lets consumers deposit both cash and checks at the same time through a single deposit slot. When SDM is fully implemented across its footprint, SunTrust expects NCR will be the sole provider of deposit automation ATMs at the bank.

NCR's Scalable Deposit Module (SDM) is the only ATM technology on the market that allows consumers to...

NCR's Scalable Deposit Module (SDM) is the only ATM technology on the market that allows consumers to deposit both cash and checks simultaneously in any orientation through a single slot. This new technology, designed for NCR SelfServ ATMs, delivers a consumer deposit experience that is twice as fast as other ATMs. (Photo: Business Wire)

Since introducing SDM in the U.S. in October 2010, NCR U.S. customers have placed orders for nearly 10,000 units. SDM simplifies the automated deposit (or "no-envelope deposit") process, helping consumers complete the deposit portion of a transaction in half the time of other ATMs.

"Providing an exceptional client experience drives our investments in new technology at SunTrust, and it was important for us to deliver more features at the ATM in as simple a manner as possible," said Tom McDermott, senior vice president of Cross Channel Strategies, SunTrust. "Our research indicates that clients clearly preferred one slot to dual slots when depositing checks and cash. NCR demonstrated to us clear leadership in ATM innovation, especially automated deposit. Our clients are enjoying the speed, convenience and ease-of-use that comes with our new ATMs and we expect to complete the full branch ATM rollout later this year.

SunTrust began deploying NCR SelfServ ATMs in the Atlanta metro area and has replaced older NCR and non-NCR models at branches in Washington, D.C., Maryland, Florida, Georgia and other major metropolitan markets throughout the past year.

"SunTrust recognized the power of NCR SelfServ ATMs to re-invent their customers' banking experience, making self-service banking faster and easier," said Michael O'Laughlin, senior vice president, NCR Financial Services. "Consumers have embraced deposit automation not only for its ease-of-use, but also for

extending a bank's deposit-taking hours. Now, with SDM, SunTrust is making bulk check and cash deposits even easier for consumers and small businesses."

With SDM, consumers can deposit up to a total of 50 checks and notes in any orientation at the same time. Beyond giving customers a faster experience at the ATM, SDM-enabled ATMs truncate checks and store them in the safe, eliminating the need for daily pick up. With NCR's unique SDM technology, checks and notes are straightened so that they pass correctly through the module without slowing down or stopping. This enables perfect alignment for accurate bill validation and check code line reading, leading to higher availability and fewer jams.

About NCR Corporation

NCR Corporation (NYSE: NCR) is a global technology company leading how the world connects, interacts and transacts with business. NCR's assisted- and self-service solutions and comprehensive support services address the needs of retail, financial, travel, hospitality, gaming, public sector, telecom carrier and equipment organizations in more than 100 countries. NCR (www.ncr.com) is headquartered in Duluth, Georgia.

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