

Tesco Enhances Shopper Convenience with NCR Self-Checkouts across Central and Eastern Europe

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Customers at Tesco stores in eight countries globally are now benefitting from reduced queues and a speedier service with NCR SelfServ Checkout

PARIS, Sep 16, 2011 (BUSINESS WIRE) --

NCR Corporation (NYSE: NCR) today announced that <u>Tesco PLC</u> (LSE: TSCO.L) is making NCR SelfServ(TM) Checkout available in its stores across Central and Eastern Europe. As a result Tesco's customers will have the choice to scan, bag and pay for goods themselves at Tesco stores in eight countries globally.

Tesco is the first retailer in the Czech Republic, Slovakia and Hungary to make this technology available and has more self-checkouts in more stores in Poland than any other supermarket. This follows significant consumer adoption of the self-service tills at Tesco stores in the UK, Ireland, the US and South Korea.

Mike McNamara, chief information officer at Tesco, said, "New technology has a big role to play in making shopping easier and more convenient for customers. The NCR compact self-checkouts give our customers a quick and easy option to pay which they really like."

Tesco first started using NCR SelfServ Checkout in the UK in 2002. They proved an instant hit with customers who found them quick and easy to use. Over ten million Tesco shoppers now opt to use them every week in the UK, representing over a third of the retailer's store transactions.

Rick Chavie, NCR's vice president of retail marketing at NCR, comments, "Shoppers throughout the world are now demanding the speed, convenience, privacy and control offered by self-service solutions. As a result, we are seeing a rapid acceleration in the adoption of NCR SelfServ Checkout. This technology is helping retailers not only boost customer service levels and overall store experience, but also contain operational costs as they continue to innovate with a growing array of products and store, online and mobile shopping channels."

About NCR Corporation

NCR Corporation (NYSE: NCR) is a global technology company leading how the world connects, interacts and transacts with business. NCR's assisted- and self-service solutions and comprehensive support services address the needs of retail, financial, travel, healthcare, hospitality, entertainment, gaming, public sector, telecom carrier and equipment organizations in more than 100 countries. NCR (www.ncr.com) is headquartered in Duluth, Georgia.

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NCR Corporation Helen McInnes, +44(0)7748 761 041 helen.mcinnes@ncr.com