Easynet Launches Global Partnership with NCR

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Agreement Will Offer Managed Hardware Services to Easynet Customers in 190 Countries

LONDON, Feb 28, 2011 (BUSINESS WIRE) --

Easynet today announced a global managed hardware services partnership with leading technology company NCR (NYSE: NCR). Under this partnership, NCR Telecom and Technology will provide hardware procurement, on-site hardware installation and maintenance support services to Easynet's networking customers. This will help to deliver fast roll-out times and high levels of availability to customers no matter where they are in the world.

NCR will focus on countries not currently covered by Easynet's field service teams. This will enable Easynet to provide end-to-end customer support in over 190 countries worldwide, particularly in extended reach locations, such as Brazil, India and Japan.

NCR's experience and service support scalability allows it to provide and maintain customer premises equipment with minimal disruption no matter where the customer sites are located. Around 13,000 skilled NCR service professionals manage nearly 12 million service actions annually worldwide. NCR is already a strategic service provider to over 40 telcos - including 8 of the global top 10.

The relationship between the two companies has already delivered value, with NCR assisting in the provision of connectivity solutions for major international customers.

David Rowe, Easynet's chief executive officer commented, "With more businesses looking to expand into new locations, particularly in the developing world, Easynet's partnership with NCR will provide the required local know-how and support. NCR has well over a century of global experience behind it and will provide the expertise required to help our clients get the best possible performance and value from their networks."

Chris Askew, NCR's Senior Vice President of Services, commented, "With the trend towards borderless enterprises, IP communications and global SLAs, we are seeing significant growth in the managed hardware and services markets. The extensive scale and reach of NCR's services footprint and significant multivendor experience enables us to meet Easynet's services requirements on a global basis around the clock."

Notes to Editors

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About Easynet Global Services

Easynet Global Services is a worldwide provider of managed network, managed hosting and value added services such as Telepresence. The company has customers in 50 countries, and 900 staff in 18 global offices. Through a consultative approach, it engages with its customers to fully understand their business challenges. The company combines global reach with local expertise, providing a personalised customer experience wherever its customers are in the world.

Easynet Global Services' customers include Via Michelin, FOX, Brinks, Transport for London, EDF, SAGE, Q Park and Bridgestone.

Together with the management team Easynet is owned by LDC (Lloyds TSB Development Capital). LDC is the leading mid-market private equity arm of Lloyds Banking Group.

For more information visit www.easynet.com.

About NCR Corporation

NCR Corporation (NYSE: NCR) is a global technology company leading how the world connects, interacts and transacts with business. NCR's assisted- and self-service solutions and comprehensive support services address the needs of retail, financial, travel, healthcare, hospitality, entertainment, gaming and public sector organizations in more than 100 countries. NCR (www.ncr.com) is headquartered in Duluth, Georgia.

SOURCE: NCR Corporation

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