NCR Names Stephen R. Crowley Vice President of Continuous Improvement

August 17, 2009 at 4:31 PM EDT

New Position to Drive Constant Process Improvements across NCR

DULUTH, Ga., Aug 17, 2009 (BUSINESS WIRE) -- NCR Corporation (NYSE: NCR) today named Stephen R. Crowley its vice president of continuous improvement, a new position reporting to NCR chairman and chief executive officer Bill Nuti.

Crowley will lead NCR's continuous improvement team, a company-wide organization focused on ensuring NCR's legacy as the quality leader in consumer-driven products. He is charged with driving process improvements and will apply razor focus to capturing the voice of the customer, building this into product design and service solutions. Crowley will foster partnerships across all lines of NCR's business and functional areas to deliver measurable improvements in customer satisfaction, quality and cost optimization. Additionally, he will work with NCR's leadership and the company's continuous improvement team to establish NCR as a trusted advisor for its customers.

"Steve is a talented and experienced executive who is well-suited to this new position and to drive change across NCR. Throughout his career, he has successfully led organizations by understanding customer needs and implementing continuous improvement programs that improve offerings, productivity and grow markets. Steve's appointment reflects our ambition not only to lead the self-service industry as the most customer-focused company, but to be one of the world's most admired corporations," said Nuti.

Crowley joins NCR from Bank of America, where he led the ATM technology and operations team as a senior vice president. He was responsible for continually improving the customer experience for the bank's 18,000-plus ATM network. Additionally, he led Bank of America's initiative management team for the global consumer and small business bank. Prior to joining Bank of America, Crowley worked at General Electric for 11 years in various executive and management positions, most recently, as general manager of clinical software engineering within GE Healthcare.

He received his Bachelor of Science in Civil Engineering and a Master of Science in Civil Engineering from Brigham Young University. He also completed a Master of Business Administration with an emphasis in International Management & Finance from Southern Methodist University.

About NCR Corporation

NCR Corporation (NYSE: NCR) is a global technology company and leader in automated teller machines, self-checkouts and other self- and assisted-service solutions, serving customers in more than 100 countries. NCR's software, hardware, consulting and support services help organizations in retail, financial, entertainment, travel, healthcare and other industries interact with consumers across multiple channels.

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SOURCE: NCR Corporation

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