



Flexible Solution Launched by Teradata and Capgemini to Enable Compliance with EU Data Retention Directive

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Telecommunication and Internet Service Providers Now Have an Effective Means to Comply with New EU Directive

PARIS, Nov 29, 2006 (BUSINESS WIRE) -- Teradata, a division of NCR Corporation (NYSE:NCR), in conjunction with Capgemini today announced a joint solution to help telecommunication network and service providers comply with the European Union's (EU) new Data Retention Directive, effective September 2007.

The new EU directive mandates that all communication data (traffic and location) must be retained for a period of between six and 24 months, depending on each of the member states' implementation measures. The directive will create a complex range of challenges for public communications network and service operators. The legislation requires operators to retain all data related to electronic communications that is generated or processed by them. This is to ensure that the data is available to law enforcement agencies for the purpose of investigating, detecting and prosecuting serious crime. This includes:

- Data that can trace calls made to and from fixed and mobile telephones
- Details of connections made to the Internet including e-mail, instant messaging and VOIP calls.

"Capgemini Telecom & Media and Teradata have a strong track record in the huge and complex data volume industries and offer the best security to master this new and difficult issue," says Pierre Fournier, chief executive officer of Capgemini's Telecom, Media & Entertainment practice in France. "It is far from being only a technical issue, and Capgemini, as a system integration leader for telecom operators and ISPs, is keen to bringing this methodology and know-how to design, build and run the appropriate solutions."

The data captured and archived by telecommunications and Internet services companies has been characterized as a "golden thread" of data that can be instrumental in identifying illegal activities and communications. Increasingly complex analysis of this data is being required, and this combined solution enables the data from traditional circuit-switched telecommunications to be linked to IP-based communications from the same subscriber, address or recipient. The solution combines consulting, applications and enterprise data warehousing that captures and maps the data in real time.

"Telecommunication companies are facing a technical challenge in complying with this EU directive - notably data quality, security, audit capability and confidentiality requirements," said Hermann Wimmer, Teradata vice president of Europe, Middle East and Africa. "Factoring into this issue are the huge data volumes that are involved and the sheer complexity of dealing with ubiquitous IP-based communications in near real time. By leveraging the strength of Capgemini's business transformation with the world's leading enterprise data warehouse vendor Teradata, telecommunications operators and ISPs can be compliant with this EU directive in a cost-effective and flexible manner."

About the Capgemini Group

Capgemini, one of the world's foremost providers of consulting, technology and outsourcing services, has a unique way of working with its clients, which it calls the Collaborative Business Experience. Through commitment to mutual success and the achievement of tangible value, the company helps businesses implement growth strategies, leverage technology, and thrive through the power of collaboration. Capgemini employs approximately 61,000 people worldwide and reported 2005 global revenues of 6,954 million euros. More information about individual service lines, offices and research is available at www.us.capgemini.com.

About Teradata Division

Teradata (www.teradata.com), a division of NCR Corporation (NYSE:NCR), is the global technology leader in enterprise data warehousing, analytic applications and data warehousing services. Organizations around the world rely on the power of Teradata's award-winning solutions to get a single, integrated view of their business to enhance decision-making, customer relationships and profitability. As a growing business, Teradata is always looking for outstanding talent. To learn more about Teradata career opportunities, visit www.teradata.com/careers.

About NCR Corporation

NCR Corporation (NYSE:NCR) is a leading global technology company helping businesses build stronger relationships with their customers. NCR's Teradata(R) data warehouses, ATMs, retail systems, self-service solutions and IT services provide Relationship Technology(TM) that maximizes the value of customer interactions and helps organizations create a stronger competitive position. Based in Dayton, Ohio, NCR (www.ncr.com) employs approximately 29,300 people worldwide.

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SOURCE: NCR Corporation

NCR Corporation - France

Teradata Division

Charles-Yves Baudet, (33) 1 69 53 27 65

charles-yves.baudet@teradata-ncr.com

OR

NCR Corporation - United States

Teradata Division

Dian Terry, 937-445-2225

dian.terry@teradata-ncr.com

OR

Capgemini - France

Delphine Nainani, (33) 1 49 00 42 03

Marketing Communications Manager

delphine.nainani@capgemini.com