

## Delta's New Kiosk Technology Makes International Travel Easier for Customers; Kiosk Upgrades from Kinetics Support Delta's Aggressive International Expansion

May 9, 2006 at 11:29 AM EDT

ATLANTA--(BUSINESS WIRE)--May 9, 2006--Delta Air Lines' new self-service kiosks with passport readers support Delta's international expansion plans and provide customers departing the United States on international itineraries with additional convenience and control for self-service check-in.

The solution--provided by Kinetics, a subsidiary of NCR Corporation (NYSE:NCR)--includes Kinetics TouchPort I C self-service kiosks enhanced with an optical reader that allows customers to swipe their passport to begin the transaction and provide required data.

"This new functionality extends the benefits of self-service check-in already enjoyed by customers on domestic itineraries to those traveling internationally. Customers can check-in and check their bags in just minutes and go right to the gate," said Josh Weiss, Delta's director of airport operations and strategy.

Kiosk upgrades at Delta locations have been underway since late 2005. Delta's nearly 1,000 kiosks systemwide will include international check-in capability by the end of 2006, with major airports completed before the summer. Plans also call for the upgraded kiosks to be deployed at future Delta Air Lines sites in the United States.

"We are proud to offer this enhanced solution to Delta--a company that shares our commitment to best-in-class technology and service," said Theresa Heinz, vice president of business development for Kinetics. "We look forward to continuing to support Delta's initiative to offer time-saving technologies to its customers, and a more convenient way of traveling around the world."

## **About Delta**

Delta Air Lines (OTC:DALRQ) is one of the world's fastest growing international carriers with more than 50 new international routes added or announced in the last year. Delta offers flights to 452 destinations in 95 countries on Delta, Song, Delta Shuttle, the Delta Connection carriers and its worldwide partners. In summer 2006, Delta plans to offer customers more destinations and departures between the United States, Europe, India and Israel than any global airline(a), including service on 11 new transatlantic routes from its Atlanta and New York-JFK hubs. Delta also is a major carrier to Mexico, South and Central America and the Caribbean, with more than 35 routes announced, added or applied to serve since Jan. 1, 2005. Delta's marketing alliances also allow customers to earn and redeem SkyMiles on more than 14,000 flights offered by SkyTeam and other partners. Delta is a founding member of SkyTeam, a global airline alliance that provides customers with extensive worldwide destinations, flights and services. Customers can check in for flights, print boarding passes and check flight status at delta.com.

(a) From the United States, based on July 2006 OAG.

About Kinetics

Kinetics, a subsidiary of NCR Corporation (NYSE:NCR), is a leading provider of enterprise and self-service technologies to today's travel industry and is the architect of the modern airline self-service era. Kinetics, based in Lake Mary, Fla., produces hardware and software solutions, as well as engineering, developmental and preventive maintenance services designed to help businesses capture more revenue, expand distribution channels and enhance customer service. Kinetics technologies support all consumer channels, including kiosks, Web, PDAs, cell phones and phones (natural speech recognition). For more information, go to www.kineticsusa.com.

## About NCR Corporation

NCR Corporation (NYSE:NCR) is a leading global technology company helping businesses build stronger relationships with their customers. NCR's Teradata(r) data warehouses, ATMs, retail systems, self-service solutions and IT services provide Relationship Technology(tm) that maximizes the value of customer interactions and helps organizations create a stronger competitive position. Based in Dayton, Ohio, NCR (www.ncr.com) employs approximately 28,400 people worldwide.

NCR, NCR EasyPoint, NCR FastLane, NCR RealPOS, NCR RealPrice, NCR RealScan, NCR RealSolutions and Teradata are trademarks or registered trademarks of NCR Corporation in the United States and other countries.

CONTACT: NCR Corporation

Emily Ramsland, 770-623-7874 emily.ramsland@ncr.com

SOURCE: NCR Corporation