



BRED Banque Populaire Selects NCR to Equip Agencies With 320 ATMs; Banking Group Replaces Agency ATMs in Response to New Regulation

June 24, 2003 at 9:01 AM EDT

LONDON--(BUSINESS WIRE)--June 24, 2003--BRED, the largest regional bank of the Banque Populaire Group, and NCR Corporation (NYSE:NCR) have signed an agreement to replace 320 automated teller machines (ATMs) at the bank's agencies in France, the Caribbean and on Reunion.

The new machines will replace all BRED's existing in-branch ATMs as well as some of its external machines. This initiative will enable the bank to fully meet the requirements of a new regulation that comes into effect in France at the end of December 2003 and is aimed at improving fund-transfer security.

The bank has named its compliance efforts the "Janus" project and has further developed a concept applied throughout its network since 1999, whereby agencies operate without traditional tellers handling cash.

"Our agencies have been fully automated for some time, improving staff and customer security. For cash withdrawals, we have even developed a temporary card for single withdrawals that can be initialized at the reception desk," explained Sylviane Levesque, consulting organizer for the project. "We have worked closely with NCR for a number of years and are happy to continue the association as we further develop this initiative and move forward on the important funds transfer security project."

In response to the new requirements, the project has focused on security between the armored vehicle and the agency. All ATMs are now back-loaded, and reloading and maintenance of the equipment are carried out in a separate technical room, providing secure access to carriers.

As well as ensuring compliance with the new regulation, the bank has used this opportunity to further enhance the customer experience, modernizing the look of its ATMs in terms of design and color and offering improved levels of service.

"The new user-friendly Personas ATMs feature easy-to-read color screens and provide enhanced speed and reliability," said Patrick Goasguen, general manager for NCR's Financial Solutions Division in France. "BRED continues to focus on customer satisfaction, and we are delighted to work with them through this essential period of change and modernization."

About NCR Corporation

NCR Corporation (NYSE:NCR) is a leading global technology company helping businesses build stronger relationships with their customers. NCR's ATMs, retail systems, Teradata(R) data warehouses and IT services provide Relationship Technology(TM) solutions that maximize the value of customer interactions. Based in Dayton, Ohio, NCR (www.ncr.com) employs approximately 29,600 people worldwide.

NCR and Teradata are trademarks or registered trademarks of NCR Corporation in the United States and other countries.

CONTACT: NCR France

Charles Yves Baudet, 33 (0) 1 69 53 27 65
charles-yves.baudet@ncr.com

or

BRED Banque Populaire
Mme Francoise La Balme, 33 (0) 1 40 04 72 23
flabalme@bred.fr

or

Euro RSCG C&O
Christie Genteuil, 33 (0) 1 58 47 95 45
christie.genteuil@eurorscg.fr

SOURCE: NCR Corporation