NCR's APTRA Receives ``Ready for Tivoli" Certification from IBM

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LONDON--(BUSINESS WIRE)--April 9, 2003--NCR Corporation (NYSE:NCR) today announced that it has received "Ready for Tivoli" certification from IBM for its APTRA(TM) automated teller machine (ATM) software products.

The integration of NCR's APTRA with Tivoli Configuration Manager for ATMs allows inventory management of all the software and hardware running on a self-service network, including the remote deployment of new and upgraded software and the retrieval of log files. Improved software management is the key to tangible cost savings and efficiency gains.

"APTRA has been designed to optimize ATM capability and development efficiency," said Steve Osborne, general manager of software and services in NCR's Financial Solutions Division. "With financial institutions increasingly seeking a self-service channel that reduces costs and generate revenues, the need to regularly update software and effectively manage assets is crucial. It is important to NCR that our customers can now use other market-leading management tools such as the Tivoli Configuration Manager for ATMs as part of their self-service solution."

IBM Tivoli Configuration Manager for ATMs reduces support costs and improves ATM service by centralizing and simplifying maintenance upgrades and application monitoring. It allows customers to determine system configuration and distribute application upgrades or related information such as advertising to distant ATMs from a single, central location. It also monitors all components, including those specific to ATMs.

"Working with NCR, the IBM Tivoli Configuration Manager for ATMs enables the rapid deployment of new software and brings important functionality to the self-service channel," said Bob Madey, vice president of Tivoli Software, IBM. "The integration with NCR's APTRA enables our joint customers to better manage and implement software across their ATM network, allowing them to more readily take advantage of new opportunities."

About NCR Corporation

NCR Corporation (NYSE:NCR) is a leading global technology company helping businesses build stronger relationships with their customers. NCR's ATMs, retail systems, Teradata(R) data warehouses and IT services provide Relationship Technology(TM) solutions that maximize the value of customer interactions. NCR (www.ncr.com) is based in Dayton, Ohio.

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