



## **Gasper Corporation Demonstrating Gasper Vantage 6**

November 18, 2002 at 3:38 PM EST

DAYTON, Ohio--(BUSINESS WIRE)--Nov. 18, 2002--Today, Gasper Corporation announced its latest Self-Service management solution, Gasper Vantage 6.

The company's latest version of Gasper Vantage enhances its service team management capabilities, adds functionality to its popular Web-based Workstation and adds cash monitoring to an already robust Self-Service management solution.

"We've always been strong in service team management -- automated dispatching and escalation, management reporting," said Jeff Davison, Gasper's President. "Now Gasper Vantage 6 uses those capabilities and ties them directly to the performance measures found in our customer's SLAs (Service Level Agreements). Our customers can now better manage their SLAs and actually determine the service team performance against the agreement. The reporting gives you black and white numbers to show to your service providers that support your claims."

The Vantage Web-based Workstation extends authorized access to the Vantage solution via the Internet and has been well received by Gasper customers. Gasper Vantage 6 adds new functionality to the Workstation to empower remote users.

Cash Monitor is a new module in Gasper Vantage. "We listen to our customers. They tell us that when they receive cash -low statuses from their ATMs, the machine typically runs out of money in under three hours. Emergency Cash Replenishments can take as much as six hours, thus adding significant operational costs." said Gasper's Product Manager, Ken Cooper. "Cash Monitor enables customers to define and automatically monitor software-based, cash-low sensors and take corrective action to avoid cash outs, increasing availability and reducing operational costs. In short, maximize profitability. In addition, we are working on interfaces to the leading cash forecasting tools."

### About Gasper Corporation

Gasper Corporation, a wholly-owned, independent subsidiary of NCR, is a leading provider of Self-Service management software. Gasper offers comprehensive solutions that are specifically tailored to solve Self-Service management problems. The company's solutions monitor Self-Service Terminals (SSTs) and manage the entire support process to maximize availability, profitability and customer satisfaction for Self-Service networks worldwide. Headquartered in Dayton, Ohio, the company's solutions are used to manage more than 200,000+ SSTs worldwide. Visit the Gasper Corporation web site at [www.gasper-corp.com](http://www.gasper-corp.com).

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