



NCR Awarded Multimillion-Euro Services Contract for European Patent Office; Managed Services Deal Covers 8,000 Desktops in Three Countries

August 20, 2002 at 9:59 AM EDT

DAYTON, Ohio, Aug 20, 2002 (BUSINESS WIRE) -- NCR Corporation (NYSE:NCR) today announced it has won a multiyear contract to provide managed services for all desktop computers at the European Patent Office (EPO).

The deal covers around 8,000 desktop clients and servers at all EPO facilities in Munich, The Hague, Berlin and Vienna.

NCR has been providing information technology (IT) services to the EPO since 1993, and currently provides maintenance and installation services. With the new agreement, NCR will take on the additional responsibility for management of all desktop operations, including asset management and software support.

The three-year agreement is potentially worth up to 10 million euros annually and may be extended for three additional years.

About EPO

The European Patent Office (EPO) is an intergovernmental organization of, at present, 24 member countries with the aim of granting European patents. It has about 6,000 staff. In 2001, the EPO received about 160,000 patent applications.

About NCR Corporation

NCR Corporation (NYSE: NCR) is a leading global technology company helping businesses build stronger relationships with their customers. NCR's ATMs, retail systems, Teradata data warehouses and IT services provide Relationship Technology(TM) solutions that maximize the value of customer interactions. Based in Dayton, Ohio, NCR (www.ncr.com) employs approximately 30,400 people worldwide.

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