NCR

FMI Picks NCR for IT Infrastructure Services; NCR Leads Software Migration Based On Microsoft Technologies

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DAYTON, Ohio, Jun 28, 2002 (BUSINESS WIRE) -- The Food Marketing Institute (FMI), a leading trade association for food retailers and wholesalers, has selected NCR Corporation (NYSE:NCR) to design and implement its software technology infrastructure.

FMI chose NCR for IT infrastructure services based on NCR's knowledge and experience with Microsoft(R) technologies. As a result, FMI has improved its overall cost of ownership through reduced time on help-desk issues such as software patches, virus updates and new applications.

The new infrastructure allows FMI to communicate securely with its 2,300 member companies throughout the world.

"We knew which technologies were right for us, but we needed NCR's help to plan and implement our infrastructure," said Mark Cook, FMI director of information technology. "NCR showed a strong commitment to IT infrastructure services and provided top-notch consultants with expertise in all of the technologies we were implementing. And with NCR, our Active Directory installation was flawless."

Consultants from NCR's Worldwide Customer Services division developed a technology migration plan, conducted a security audit of FMI's network and servers, and migrated FMI's servers and desktops to Windows(R) 2000. The implementation included Microsoft Systems Management Server (SMS) for ongoing remote software distribution.

According to Kathy Pope, NCR's vice president of consulting services, businesses such as FMI with smaller IT staffs benefit from leveraging global IT services providers for their technology needs. "Our experience with global customers keeps us current on the latest tools, technologies and security threats. The return on investment models work just the same for smaller businesses," said Pope.

        About NCR Corporation

NCR Corporation (NYSE:NCR) is a leading global technology company helping businesses build stronger relationships with their customers. NCR's ATMs, retail systems, Teradata(R) data warehouses and IT services provide Relationship Technology(TM) solutions that maximize the value of customer interactions. Based in Dayton, Ohio, NCR (www.ncr.com) employs 30,300 people worldwide.

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