

Publix Pilots NCR FastLane; Grocery Chain Tests Increasingly Popular Self-Checkout Technology; Selects NCR For Pilot in Five Stores

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ATLANTA, Jun 4, 2002 (BUSINESS WIRE) -- Publix Super Markets, Inc., the nation's largest employee-owned grocery chain, is piloting self-checkout technology from NCR Corporation (NYSE:NCR). The NCR FastLane(TM) solution has been installed in select stores in Tampa, Miami and Tallahassee, and in two Atlanta locations.

"Giving our customers the option to check themselves out is an added convenience that supports our goal to provide the best service," said Publix spokesman Lee Brunson, adding that NCR FastLane has so far been "very well received" by customers. NCR is the only company currently involved in the Publix self-checkout pilot.

"NCR FastLane is flexible, offers multiple payment options and can be easily configured to meet our front-end needs," said Brunson. "We are also very interested in the convertibility offered by NCR, as there may be times when being able to convert from self- to cashier-assisted service may be an additional benefit."

NCR was the first company to offer a convertible self-checkout solution, and recently debuted its new NCR FastLane model at the Food Marketing Institute's (FMI) MARKETECHNICS trade show. According to the FMI, nearly 20 percent of food retailers had self-checkout installed in 2001.

About Publix Super Markets, Inc.

Publix is owned and operated by its more than 120,500 employees, with 2001 sales of \$15.3 billion. Currently Publix has 697 stores in Florida, Georgia, South Carolina, and Alabama. The company has been named one of Fortune's "100 Best Companies to Work for in America" for five consecutive years. In addition, Publix's dedication to superior quality and customer service is recognized as tops in the grocery business, most recently by an American Customer Index survey. For more information, visit the company's Web site, www.publix.com.

About NCR Corporation

NCR Corporation (NYSE:NCR) is a leading global technology company helping businesses build stronger relationships with their customers. NCR's ATMs, retail systems, Teradata(R) data warehouses and IT services provide Relationship Technology(TM) solutions that maximize the value of customer interactions. Based in Dayton, Ohio, NCR (www.ncr.com) employs 30,300 people worldwide.

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