



NCR Self-Checkout Growing Internationally

February 5, 2002 at 10:40 AM EST

ATLANTA, Feb 5, 2002 /PRNewswire via COMTEX/ --

First Dutch retailer installs NCR FastLane(TM); statistics show European shoppers ready to "do it themselves"

Retail technology leader NCR Corporation (NYSE: NCR), the company that introduced self-checkout to Europe, today announced it is the first to install self-checkout in The Netherlands, signaling U.S. acceptance for self-checkout may be spreading overseas.

(Photo: <http://www.newscom.com/cgi-bin/prnh/20020131/CLTH010>)

A franchisee of Dutch department store Hema introduced NCR FastLane(TM) to shoppers on January 10, 2002, and usage indicates consumers have embraced the new self-service offering enthusiastically. Turkish retailer Migros Turk was the first to install an NCR self-checkout solution in Europe.

"European retailers, having successfully navigated the euro transition, are now eager to explore how self-service technology can enhance customer service," said General Manager for NCR FastLane Mike Webster. "With more than 30 retailers using NCR FastLane, we understand the marketplace and have the global support network in place to ensure retailer success."

Studies show the timing for European consumers may be right. According to an NCR-sponsored survey conducted in September 2001 of consumers in the UK, Germany and France, 70 percent indicated they would use self-checkout if it became available where they shop, and 41 percent said they would be more likely to shop at a store that offered self-service checkout.

About NCR Corporation

NCR Corporation (NYSE: NCR) is a leader in providing Relationship Technology(TM) solutions to customers worldwide in the retail, financial, communications, manufacturing, travel and transportation, and insurance markets. NCR's Relationship Technology solutions include privacy-enabled Teradata(R) warehouses and customer relationship management (CRM) applications, store automation and automated teller machines (ATMs). The company's business solutions are built on the foundation of its long- established industry knowledge and consulting expertise, value-adding software, global customer support services, a complete line of consumable and media products, and leading edge hardware technology. NCR employs 31,400 in more than 100 countries, and is a component stock of the Standard & Poor's 500 Index. More information about NCR and its solutions may be found at www.ncr.com .

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