

# NCR Awards CIBC 10,000th Personas 86 ATM Multifunction Self-Service TouchPoint(TM) Spearheads NCR Growth

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TORONTO, Dec 12, 2001 /PRNewswire via COMTEX/ -- NCR Corporation (NYSE: NCR), the world's leading supplier of self-service solutions, recently shipped the 10,000th Personas 86 Self-Service TouchPoint(TM) from its factory in Dundee, Scotland, to the Canadian Imperial Bank of Commerce (CIBC), one of Canada's largest banks. In turn, CIBC, one of Canada's largest corporate donors, will make a charitable donation of \$10,000 to an organization serving people with special accessibility needs.

Personas 86, which is a multifunction machine, has proven to be NCR's fastest-selling through-the-wall model. The first unit was shipped to National Australia Group in June 2000. Marcus Haley, NCR Financial Solutions division vice president for ATM solutions, said, "The Personas 86 was designed with the future of self-service in mind. As a full-function, flexible, modular self-service touchpoint it has all the features that our customers are demanding now, yet is still capable of meeting their needs in the future. In a rapidly changing banking environment our customers require functionality when they want it and also demand value for their money. The Personas 86 delivers on all counts and is proving very popular with our customers." CIBC has aggressive plans to improve accessibility at its ATMs for people with special needs. NCR's Personas 86 ATM, with its barrier-free design and audio lead-through capability, will become central to this program.

"We are delighted to be the recipient of the ATM marking this important NCR milestone," said Domenic Ciccone, director, Automated Banking Machine (ABM) Channel at CIBC. "It provides confirmation of the excellent relationship between us and our NCR account team, who are an important part of a team that is focused on our goal of employing world-class technology solutions in order to meet the needs of Canadian consumers."

#### About CIBC

CIBC is a leading North American financial institution with more than eight million personal banking and business customers. CIBC offers a full range of products and services through its comprehensive electronic banking network, branches and offices across Canada, the United States and around the world. You can find other news releases and information about CIBC in our Media Centre on the Internet at www.cibc.com.

### About NCR Corporation

NCR Corporation (NYSE: NCR) is a leader in providing Relationship Technology(TM) solutions to customers worldwide. NCR's Relationship Technology solutions include the Teradata(R) database and analytical applications such as customer relationship management (CRM) and demand chain management, store automation systems and automated teller machines (ATMs). The company's business solutions are built on the foundation of its long- established industry knowledge and consulting expertise, value-adding software, global customer support services, a complete line of consumable and media products, and leading edge hardware technology. NCR employs 32,900 in more than 100 countries, and is a component stock of the Standard & Poor's 500 Index. More information about NCR and its solutions may be found at www.ncr.com .

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