



## **NCR Brings One-Stop Shopping One Step Closer with Xpress Payment Kiosk**

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ATLANTA, Oct. 19 /PRNewswire/ -- The next time you pay at the pump you might also be able to pay at the kiosk -- your monthly bills that is. Building on the demand for custom self-service payment applications, NCR Corporation (NYSE: NCR) is introducing the Xpress Payment Kiosk, enabling retailers to capture the growing consumer response to self-service convenience.

"Our success in providing custom bill payment kiosks for the telecommunications industry clearly shows that consumers -- especially those who normally pay with cash -- want and use this type of device," says NCR Web Kiosk General Manager Nelson Gomez.

A natural for convenience stores, many of which generate up to 70 percent of their revenue through self-service devices, the NCR Xpress Payment Kiosk allows retailers to deliver greater service without adding staff. According to a survey recently conducted on NCR's behalf by the Opinion Research Corporation, consumers believe kiosks will enhance customer service.

NCR's Xpress Payment Kiosk provides a convenient, one-stop alternative for individuals who otherwise would drive from one location to another to pay bills in person. Consumers simply scan a bar code on their bill or enter a personal access code. The intuitive, touch screen kiosk shows consumers their bills, accepts their payments, credits their accounts, and prints receipts. The Xpress Payment kiosk can accept cash, checks, credit, or debit card payments into a secure enclosure.

The NCR software records all payments, including cash denominations, for easy payment reconciliation. It also monitors and communicates cash canister and printer media status for easy servicing. In addition to hardware and software, NCR offers professional services consulting to help retailers and participating service providers -- such as local utilities, phone companies, cable TV, or trash pickup -- with workflow processes, user-friendly screens and software customization.

The Xpress Payment Kiosk can run multimedia product advertising or store promotional messages when not in use for bill payment. It also can be programmed to collect direct customer feedback through on-line flash surveys.

### **About NCR Corporation**

NCR Corporation (NYSE: NCR) is a leader in providing Relationship Technology(TM) solutions to customers worldwide. NCR's Relationship Technology solutions include the Teradata(R) database and analytical applications such as customer relationship management (CRM) and demand chain management, store automation systems and automated teller machines (ATMs). The company's business solutions are built on the foundation of its long-established industry knowledge and consulting expertise, value-adding software, global customer support services, a complete line of consumable and media products, and leading edge hardware technology. NCR employs 33,300 in more than 100 countries, and is a component stock of the Standard & Poor's 500 Index. More information about NCR and its solutions may be found at [www.ncr.com](http://www.ncr.com).

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