



## **NCR Leads Rapid Cash Deposit Take-Up**

March 14, 2001 at 11:03 AM EST

LONDON, March 14 /PRNewswire/ -- NCR Corporation (NYSE: NCR) today announced that it has built and shipped the 1000th Personas 73 for delivery to China Trust Commercial Bank (CTCB) in Taiwan. This represents strong orders for NCR's first dedicated bunch cash accepting ATM, which began production in September 1999.

The solution provided by Personas 73 validates currency and enables a bank to offer real time credit for cash deposit or bill payment at a Self-Service TouchPoint(TM). Such transactions can be carried out at any time of day in an unattended environment.

Initial demand for the Personas 73 has been particularly strong in Asia, though NCR is offering this solution across the world. It forms an integral part of NCR's deposit automation offering, enabling banks to better utilize their Self-Service TouchPoints to reduce costs and increase revenue-generating opportunities.

By moving time-consuming and unprofitable transactions away from the counter, banks are able to reduce customer lines and free up staff to deal with customer queries and to concentrate on revenue-generating opportunities. Ultimately, consumers are benefiting from better service.

Cash acceptance is only part of deposit automation. In countries such as Australia, New Zealand and Singapore, the emphasis is on the benefits of using the self-service channel as a capture point for deposited checks and remittances.

The Personas 73 was NCR's first mainstream NT-only solution and has been successfully deployed by banks within networks where the rest of the traditional ATMs run the OS2 operating system.

Marcus Haley, vice president of ATM Solutions at NCR's Financial Solutions Division, welcomed the surge in demand for deposit automation solutions. "For over 20 years, consumers and banks have trusted NCR ATMs to provide them with accurate cash withdrawals. Now they can trust the Personas 73 to accept and accurately process their cash deposits."

"Across the world, customers are turning to NCR for solutions which help reduce costs, maintain customer loyalty and generate revenue streams. In a highly competitive retail banking market, early starters are already benefiting from deposit automation," said Haley.

### **About NCR Corporation**

NCR Corporation (NYSE: NCR) is a leader in providing Relationship Technology(TM) solutions to customers worldwide in the retail, financial, communications, manufacturing, travel and transportation, and insurance markets. NCR's Relationship Technology solutions include privacy-enabled Teradata(R) warehouses and customer relationship management (CRM) applications, store automation and automated teller machines (ATMs). The company's business solutions are built on the foundation of its long-established industry knowledge and consulting expertise, value-adding software, global customer support services, a complete line of consumable and media products, and leading edge hardware technology. NCR employs 32,900 in more than 100 countries, and is a component stock of the Standard & Poor's 500 Index. More information about NCR and its solutions may be found at [www.ncr.com](http://www.ncr.com).

NCR and Teradata are trademarks or registered trademarks of NCR Corporation in the United States and other countries. SOURCE NCR Corporation

CONTACT: Wynne Evans of NCR Corporation - London, 44-207-725-8997, or [wynne.evans@ncr.com](mailto:wynne.evans@ncr.com), or Lorraine Russell of NCR Corporation - Dayton, OH, 937-445-3784, or [lorraine.russell@ncr.com](mailto:lorraine.russell@ncr.com)/