



NCR Names Gerald A. Gagliardi Senior Vice President of Worldwide Customer Services Division

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DAYTON, Ohio, Jan. 19 /PRNewswire/ -- NCR Corporation (NYSE: NCR) announced today that Gerald (Gerry) A. Gagliardi has been named senior vice president of its Worldwide Customer Services Division, succeeding Bill Eisenman who is retiring as planned after 22 years with the company.

Gagliardi joins NCR after serving as a consultant to E. M. Warburg Pincus & Company, LLC, where he focused on acquisitions in the services industry. Prior to that, he spent 28 years at the Unisys Corporation where he held progressively senior management positions in the company's services division, including president of Global Customer Services.

Gagliardi will be responsible for NCR's customer services business which provides worldwide implementation, support and consulting services for the company's data warehouse, store automation, and self-service (ATM) solutions. Additionally, he will be responsible for NCR's continued growth in high availability services, network services, and multi-vendor support and integration. He will report to William (Bill) J. Amelio, executive vice president and chief operating officer of the Retail and Financial Group.

"Gerry is a seasoned executive with substantial global experience in the high-tech services field, which is an excellent fit for our Worldwide Customer Services Division," said Amelio. "He has the leadership and vision necessary to steer our customer services to even greater growth."

Eisenman joined NCR in 1979 and was named to the senior vice president ranks in 1995.

"NCR has benefited immensely from Bill's exceptional leadership during his 22-year career with the company, and for that we are grateful," said Lars Nyberg, chairman and CEO of NCR. "As a result of Bill's exemplary contributions, NCR is recognized as a leading provider of high-availability consulting and support services around the world."

Gagliardi, 53, holds an M.B.A. in Finance and a B.A. in Economics from Syracuse University.

About NCR Corporation

NCR Corporation (NYSE: NCR) is a leader in providing Relationship Technology(TM) solutions to customers worldwide in the retail, financial, communications, travel and transportation, and insurance markets. NCR's Relationship Technology solutions include privacy-enabled Teradata(R) warehouses and customer relationship management (CRM) applications, store automation and automated teller machines (ATMs). The company's business solutions are built on the foundation of its long-established industry knowledge and consulting expertise, value-adding software, global customer support services, a complete line of consumable and media products, and leading edge hardware technology. NCR employs 31,900 in 130 countries, and is a component stock of the Standard & Poor's 500 Index. More information about NCR and its solutions may be found at www.ncr.com.

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