

Banco Mercantil Signs Deal for 428 NCR ATMs

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CARACAS, Venezula, Nov. 22 /PRNewswire/ -- NCR Corporation (NYSE: NCR), the world's leading supplier of ATMs, and Banco Mercantil, one of the largest banks in Venezuela, have signed a \$5.6 million deal to install and maintain 428 NCR Personas ATMs. Rollout is expected to be completed by July 2002.

NCR will also maintain Banco Mercantil's existing 700 ATM base, including 300 non-NCR terminals. "Having one supplier to maintain our complete ATM network will be very beneficial. It will mean our self-service network will run and be managed more efficiently," said Camilo Dongo, Banco Mercantil's self-service manager.

Banco Mercantil previously signed a deal at the end of 1998 with Summa Sistemas, NCR's distributor in Venezuela, to maintain its ATM installations from 1999 to 2000. NCR's leading solutions and high level of professional services resulted in an extension of the original order to include the upgrade of its existing ATM network, additional ATMs and services.

"NCR and Summa Sistemas have, through this deal, strengthened their strategic partner status within Banco Mercantil while reinforcing their self-service leadership in both Venezuela and Latin America," said Andy Orent, vice president of NCR's Financial Solutions Division.

About Banco Mercantil

Banco Mercantil is one of the largest banks in Venezuela with 375 branches. Leading technology has over the past few years been a key force, allowing the bank to offer better services and compete with foreign banks.

Banco Mercantil owns Commerce Bank which has 10 branches in Miami, one in New York and branches in Curacao and Bogota. The bank is a member of the Servicios Financieros Mercantil, a holding company that includes Commerce Bank, Seguros Mercantil and Banco Mercantil de Suiza. Banco Mercantil recently acquired Interbank, a financial institution with 70 branches.

About NCR Corporation

NCR Corporation (NYSE: NCR) is a US\$6.2 billion leader in providing Relationship Technology(TM) solutions to customers worldwide in the retail, financial, communications, manufacturing, travel and transportation, and insurance markets. NCR's Relationship Technology solutions include privacy-enabled Teradata(R) warehouses and customer relationship management (CRM) applications, store automation and automated teller machines (ATMs). The company's business solutions are built on the foundation of its long- established industry knowledge and consulting expertise, value-adding software, global customer support services, a complete line of consumable and media products, and leading edge hardware technology. NCR employs 31,900 in 130 countries, and is a component stock of the Standard & Poor's 500 Index. More information about NCR and its solutions may be found at www.ncr.com.

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