



Supermercati GS Replaces Information Systems in 165 Stores to Make Them Euro-ready by June 2001

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MILAN, Italy, Oct. 30 /PRNewswire/ -- Supermercati GS has selected NCR Corporation to replace the retailer's information systems in 165 stores and make them euro-ready by June 2001. Under the terms of the ITL 15 billion (US\$ 6.6 million) agreement, the deal includes 1,500 NCR Web-enabled Point-of-Service (POS) systems, network servers, and software.

NCR will replace GS' current check-out systems with NCR 7453 Web-enabled POS terminals -- a powerful, compact and scalable MTX-based solution that features a highly flexible modular software application to provide increased functionality and reduce operating costs.

NCR will also install 7872 bi-optic bar-code scanners, thermal printers, and the Win-Epts payment system, which is designed to help boost customer satisfaction by improving cashier productivity and reducing checkout lines.

"GS has entrusted NCR with the enhancement of its IT system to optimize cashier operations and ensure quicker and more efficient service to its customers," said Aldo Papa, IT system and logistics manager at Carrefour Italia Group which includes GS S.p.A.

"NCR has designed and implemented, together with us, a Web-based, back-office solution that will make communications quicker, optimize logistics, and offer a sound starting point for implementing e-commerce. The NCR solution will also allow us to make our systems euro-ready, in view of the introduction of the new currency," Papa said.

"NCR's ability to offer complete solutions, together with our widespread domestic service network and recognized design skills, are key to the agreement entered into with GS," said Alberto Camuri, vice president of NCR's Retail Solutions Division for Europe, Middle East, Africa and South Asia-Pacific. "Our solutions will enable GS to provide better in-store service by reducing waiting times at the checkout; and increase customer satisfaction through customized service and offerings that are geared to specific customer needs, with special attention devoted to loyalty card holders."

About Supermercati GS

Supermercati GS was established more than 30 years ago and today has over 300 supermarkets and point of sale franchises in Italy, including Sicily.

Over the years, Supermercati GS has acquired a number of supermarket chains including Megafresco in Piemonte, Pick Up in Rome, and Mar in Sicily. GS focuses on quality products, quality service and the advanced development of promotional and loyalty programs.

Last spring Carrefour acquired GS Group. The integration of Supermercati GS in Carrefour Group was designed to enhance the retailer's information systems and customer service capabilities.

About NCR Corporation

NCR Corporation (NYSE: NCR) is a US\$6.2 billion leader in providing Relationship Technology(TM) solutions to customers worldwide in the retail, financial, communications, manufacturing, travel and transportation, and insurance markets. NCR's Relationship Technology solutions include privacy-enabled Teradata(R) warehouses and customer relationship management (CRM) applications, store automation and automated teller machines (ATMs). The company's business solutions are built on the foundation of its long-established industry knowledge and consulting expertise, value-adding software, global customer support services, a complete line of consumable and media products, and leading edge hardware technology. NCR employs 31,900 in 130 countries, and is a component stock of the Standard & Poor's 500 Index. More information about NCR and its solutions may be found at www.ncr.com.

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