



NCR Announces the Addition of TCI's RetailSuite(TM) to NCR's Demand Chain Management Solution

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DAYTON, Ohio, Sept. 19 /PRNewswire/ -- Data warehousing leader NCR Corporation (NYSE: NCR) and Total Control Information (TCI) announced today that they have signed an agreement to add TCI's RetailSuite of integrated software to NCR's Demand Chain Management solutions.

Under the terms of this agreement, TCI will integrate its RetailSuite applications with NCR's Demand Chain Management solutions. The NCR Demand Chain Management solutions use detailed data to forecast, plan and replenish by SKU, by location, by day -- to improve and optimize merchandising decisions. RetailSuite is a comprehensive set of rules-driven, client/server applications that enables retailers to better manage the mission-critical areas of their enterprise -- at both the headquarters and store levels -- by giving structure to vast quantities of data.

"With the addition of TCI to Stirling Douglas and NCR's analytical applications, retailers can unlock the power of their detailed transaction data to reduce inventory costs and increase customer loyalty," said Rick Schultz, vice president of retail, manufacturing and travel industry marketing for NCR's Teradata Division. "TCI enables decisions to be executed from the Teradata warehouse enabling an end-to-end closed-loop solution environment and rapid execution of price, promotion, assortment and inventory decisions by store."

With this joint solution, NCR and TCI will help businesses in the retail industry integrate data from disparate operational systems and software applications, to provide a competent and actionable information infrastructure. The combined solutions will allow the managed delivery of information and answers to all end user touch points, with iterative performance analysis of decisions and actions.

"To be competitive, retailers must shrink the lead time between a strategic decision and its execution," said Lance Jacobs, CEO of TCI. "Yet the enormous challenges they face in integrating myriad applications and vast amounts of disparate data can make this an elusive objective. The NCR, Stirling Douglas, TCI application suite represents a single enterprise information and e-business infrastructure, which enables enlightened decision making and flawless execution. We believe this alliance will have a major impact on our industry and are delighted to be a part of it."

About Total Control Information

With more than 300 customers and 14,000 installations worldwide, TCI is a leading provider of integrated enterprise software solutions and professional services to the retail industry. The company's software solutions are built on the industry's most sophisticated technology infrastructure and designed to support electronic data exchange throughout the enterprise and supply chain. TCI, headquartered in Irvine, Calif., operates a state-of-the-art development and customer support facility in Tucson, Ariz., and has sales and support offices nationwide. Additional information on TCI is available at www.tcisolutions.com.

About NCR Corporation

NCR Corporation (NYSE: NCR) is a US\$6.2 billion leader in providing Relationship Technology(TM) solutions to customers worldwide in the retail, financial, communications, manufacturing, travel and transportation, and insurance markets. NCR's Relationship Technology solutions include privacy-enabled Teradata(R) warehouses and customer relationship management (CRM) applications, store automation and automated teller machines (ATMs). The company's business solutions are built on the foundation of its long-established industry knowledge and consulting expertise, value-adding software, global customer support services, a complete line of consumable and media products, and leading edge hardware technology. NCR employs 32,500 in 130 countries, and is a component stock of the Standard & Poor's 500 Index. More information about NCR and its solutions may be found at www.ncr.com.

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