

NCR Corporation Logo

BankDhofar First in Oman to Introduce NCR's Financial Kiosk

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Self-service kiosk will enable customers to access account services and transactions typically found in a branch

ATLANTA--(BUSINESS WIRE)--Apr. 24, 2019-- [NCR Corporation](#) (NYSE: NCR), a global enterprise technology company for the financial industry, today announced that [BankDhofar](#), one of the fastest growing banks in the Sultanate, is the first financial institution in Oman to deploy NCR's [Financial Kiosk](#).

NCR Financial Kiosk offers BankDhofar customers the ability to conduct 90 percent of teller-aided transactions conveniently and on their schedule, with a digital, self-service experience free from waiting in line in a bank branch.

"We are thrilled to be the first movers in the country to adopt NCR's innovative branch transformation technologies. We constantly look to leverage technology to create a richer, more convenient banking experience for customers by making banking easy and always available," said Dr. Tariq Taha, Chief Digital Banking and Information Officer of BankDhofar. "With the introduction of NCR Financial Kiosk, we can migrate routine transactions to the self-service channel, enabling our staff to dedicate more time to customer service, facilitate high-value product purchases and cross-sales while providing our corporate and retail customers with superior service and a better experience."

NCR's Financial Kiosk is powered by NCR's SelfServ 81, NCR's next-generation, mobile-ready ATM platform. In combination with NCR's [Activate](#) software, the bank will now be able to integrate their self-service channel with the rest of their digital infrastructure.

"Customer behaviors are changing and retail banking must transform to stay ahead of their customers' needs and preferences," said Hussam Zahdeh, area vice president for NCR Banking. "BankDhofar is widely acknowledged to be a leader in adopting new technologies and NCR's Financial Kiosk gives BankDhofar customers a seamless banking experience across channels and at their convenience."

About BankDhofar

BankDhofar is one of the prominent financial services institutions in the Sultanate. As part of its transformation strategy 'Together 2020', the bank aims at reaffirming its position as a leading bank in the Sultanate of Oman and the best in the Gulf. BankDhofar provides an extensive network of conventional branches and Maisarah Islamic Banking services branches with more than 121 highly functional ATMs and 55 CDMs serving the customers 24 X 7.

BankDhofar offers a wide range of instant mobile banking services through its award winning App. The services include; instant connection to accounts and cards details, instant payment of utility bills and mobile top-up options, instant credit card due payment, location of nearest ATM, CDM & branches, instant money transfer to any third party's account within BankDhofar, instant transfer to any Bank account in Oman. The flagship Cardless Cash which is an exclusive service, allows BankDhofar customers to use their mobile phone as an ATM card where they can have access to their accounts and withdraw cash from any BankDhofar ATM. customers may also increase the limit of daily cash withdrawal to OMR 5,000 through the App, among other services and features.

About NCR Corporation

NCR Corporation (NYSE: NCR) is a leading software- and services-led enterprise provider in the financial, retail, hospitality, telecom and technology industries. NCR is headquartered in Atlanta, Ga., with 34,000 employees and does business in 180 countries. NCR is a trademark of NCR Corporation in the United States and other countries.

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