



Bank Audi Redefines Banking Experience with Innovative NCR SelfServ 80 Family of ATMs

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Breakthrough ATM solution from NCR will help Bank Audi to transform retail banking and deliver omni-channel experiences

BEIRUT, Lebanon--(BUSINESS WIRE)--Oct. 10, 2017-- [NCR Corporation](#) (NYSE: NCR), a global leader in omni-channel solutions, today announced that [Bank Audi](#) – Lebanon's leading financial institution, will be the first bank in the Middle East and Africa region to introduce the innovative [NCR SelfServ™ 80 Series](#), a new family of ATM solutions that transforms the banking experience and changes the way consumers interact with the ATMs.

As part of this agreement, Bank Audi will add new ATMs to its fleet, comprising of the [NCR SelfServ 82](#) and [NCR SelfServ 84](#). The SelfServ 80 Series offers a unique combination of innovation across software, hardware, and services; it leads to a future-proof solution that is ready to converge the physical and digital channels in a mobile-first world. The built-in interactive video banking feature enables financial institutions (FIs) to offer high-touch, personalized service, where customers can be helped by a live teller right at the ATM. This capability streamlines the way branch staff serve customers with auto loans, mortgages, credit cards or deposits across the network.

"The NCR SelfServ 80 Series delivers the next generation of omni-channel self-service experiences at the ATM that will help us grow revenue, reduce cost, manage risk and enhance customer experience," said Omar el Zein, Head of Innovation, Bank Audi. "Bringing world leading banking experience to our customers remains a key strategy for Bank Audi and the introduction of NCR's innovative ATM fleet that offers seamless omni-channel experience across a full range of interactive and assisted service transactions, reiterates our commitment."

The new multifunctional ATMs represent a breakthrough in the history of ATMs. A large, 19-inch multi-touch display drives tablet-like interactions, where consumers can swipe, pinch and zoom their way quickly through transactions. The large display is an improvement for elderly users compared to today's small monitors. Apart from the ease-of-use, NCR's new ATM family focuses on security; the recessed keyboard provides a natural PIN protection while a picture-in-picture camera shows what's happening behind the user to prevent shoulder surfing.

"Financial institutions need to be ready to offer the experience digital natives expect and demand as they come of age and require unrestricted access to financial services with a seamless experience across any device of their choice," said Jose Resendiz, Vice President & General Manager, NCR Financial Services. "The addition of the NCR SelfServ 80 Series will help Bank Audi execute on their innovation and customer experience strategy by transforming the banking experience they deliver to perfectly align with how their customers want to bank."

The modern design of NCR SelfServ 80 family comes with fully customizable, color-coded media entry and exit indicators. Additionally, a unique 10-cassette cash dispense capability lowers cash replenishment costs. Paired with NCR's [CxBanking software suite](#), the SelfServ 80 series unlocks amazing customer experiences across physical and digital banking channels.

The SelfServ 80 Series has security "designed in" to respond to the latest threats. The flush, infinity glass enhances security against skimming attacks. Enabling contactless, via cards or smart phones can eliminate the threat of card skimming entirely. These features when combined with NCR Security software will help Bank Audi to ensure securing its customers and the bank from all potential points of compromise.

For additional materials including high-resolution product images, whitepapers, FAQs, please [click here](#). To download the SelfServ 80 Series application on iOS, [click here](#).

About Bank Audi

Bank Audi is a regional group with a universal banking profile. The Bank offers universal financial products and services including Corporate, Commercial, Individual and Retail, and Private Banking services, in addition to Investment Banking. As at end-June 2017, Bank Audi's consolidated assets reached USD 44 billion, principally driven by private customers' deposits of USD 36.3 billion, with shareholders' equity reaching USD 3.8 billion. Bank Audi's group staff headcount exceeds 7,000 employees and its shareholders' base encompasses more than 1,500 holders of common shares and/or holders of Global Depositary Receipts (GDRs) representing common shares.

Bank Audi ranks first among Lebanese banking groups and is positioned in the inner circle of top regional banking groups. Its shares are listed on the Beirut Stock Exchange. Its GDRs are listed on both the Beirut Stock Exchange and the London Stock Exchange.

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About NCR Corporation

NCR Corporation (NYSE: NCR) is a leader in omni-channel solutions, turning everyday interactions with businesses into exceptional experiences. With its software, hardware, and portfolio of services, NCR enables nearly 700 million transactions daily across retail, financial, travel, hospitality, telecom and technology, and small business. NCR solutions run the everyday transactions that make your life easier. NCR is headquartered in Duluth, Ga., with over 30,000 employees and does business in 180 countries. NCR is a trademark of NCR Corporation in the United States and other countries. NCR encourages investors to visit its web site which is updated regularly with financial and other important information about NCR.

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