



Speak Up: NCR Creates Banking Skill for Alexa

October 3, 2017 at 8:00 AM EDT

Maine-based Town & Country Federal Credit Union publishes first credit union Alexa skill with bank account linking and account management functionality

DULUTH, Ga.--(BUSINESS WIRE)--Oct. 3, 2017-- [NCR Corporation](#) (NYSE: NCR), a global leader in omni-channel solutions, today announced that it has teamed with Town & Country FCU to release a skill for Alexa enabling users to securely manage their personal bank account information using Amazon Alexa-enabled devices. The pilot program will be open to NCR's Digital InsightTM solutions customers in the United States.

With growing consumer interest in voice-activated technology, particularly using Alexa, Amazon's cloud-based voice service, Town & Country's skill will make it easy and convenient for members to access their account information with simple voice commands, such as "Alexa, ask Town and Country, what is my balance?" NCR will work closely with both Town & Country and future customers to fine-tune the program using feedback from end users, as it has done with smart beacon technology and smart watch applications.

"Town & Country is committed to developing cutting-edge and innovative technology solutions to help simplify and add value to our member's busy lives," said David Libby, Town & Country President & CEO. "That's why we are excited to be the first credit union and among the first banks in the country to introduce a skill for Alexa with bank account linking, and to help lead the way for others in the financial services industry to explore this new technology."

The Town & Country skill for Alexa is a realization of NCR's broader vision of the use of artificial intelligence and smart edge technology in banking. As consumers embrace voice-controlled digital assistants, this skill enables FIs to deliver an intuitive and personalized experience to them.

"As the only provider of omni-channel banking solutions that bridge digital and physical channels, we are continually investing in cutting-edge technology delivering experiences like conversational banking that transform banking experience," says Eli Rosner, senior vice president and chief technology officer for software solutions at NCR Corporation. "We help our partner financial institutions redefine the consumer experience in financial services, thus driving improved engagement and advocacy."

About Town & Country Federal Credit Union

Town & Country is a Maine-based financial institution offering a wide range of financial products and services to people who live or work in Cumberland and York Counties. The credit union has over 36,677 members, \$346 million in assets, and operates six branches in Saco, South Portland, Portland, and Scarborough. For more information visit www.tcfcu.com.

About NCR Corporation

NCR Corporation (NYSE: NCR) is a leader in omni-channel solutions, turning everyday interactions with businesses into exceptional experiences. With its software, hardware, and portfolio of services, NCR enables nearly 700 million transactions daily across retail, financial, travel, hospitality, telecom and technology, and small business. NCR solutions run the everyday transactions that make your life easier. NCR is headquartered in Duluth, Ga., with over 30,000 employees and does business in 180 countries. NCR is a trademark of NCR Corporation in the United States and other countries. NCR encourages investors to visit its web site which is updated regularly with financial and other important information about NCR.

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