



## NCR's Andrea Ledford Named 2017 CHRO of the Year

May 2, 2017 at 9:33 AM EDT

### *Recognized for Making Workforce Quality and Engagement a Strategic Advantage*

DULUTH, Ga.--(BUSINESS WIRE)--May 2, 2017-- [NCR Corporation](#) (NYSE: NCR), a global leader in omni-channel solutions, today announced that Executive Vice President of the Chief Administration Office and Chief Human Resources Officer Andrea Ledford has been named 2017 Chief Human Resources Officer of the Year – Sustainable Workforce by HRO Today.

"Andrea is driving corporate strategy as the global leader of critical areas of the business, including Human Resources, Brand Communications and Public Affairs, Corporate Real Estate, Security and the NCR Foundation," said NCR Chairman and CEO Bill Nuti. "Andrea and her team recognize that people, talent and culture are at the heart of business success today and in the future."

Ledford and her team are cultivating incredible experiences for employees such as:

- NCR's brand transformation from the inside out that reflects our reinvention from a hardware-driven business to an omni-channel leader.
- The creation of innovative work environments in key, strategic locations around the globe – from India to Atlanta – that enable employee collaboration and teamwork and ultimately drive customer delight.
- The successful design and implementation of innovative, first-in-class programs and processes that are increasing employee engagement and retention, growing our leaders and decreasing attrition. These include a new learning model driving critical business changes for services and sales teams; a high-touch, impactful employee experience from the recruitment and interview stage through the first year on the job; and a cloud-based HR solution providing employees with easier access to information.

Ledford was among an esteemed group of 18 finalists who are providing the vision to establish HR practices that are driving talent initiatives, contributing to business growth, and creating a culture that can lead in a global marketplace.

Prior to her current position, Ledford served as NCR's Vice President of Human Resources for the Asia-Pacific region and Europe, Middle East and Africa. Her background also includes HR leadership roles with other global technology companies.

### **About NCR Corporation**

NCR Corporation (NYSE: NCR) is a leader in omni-channel solutions, turning everyday interactions with businesses into exceptional experiences. With its software, hardware, and portfolio of services, NCR enables nearly 700 million transactions daily across retail, financial, travel, hospitality, telecom and technology, and small business. NCR solutions run the everyday transactions that make your life easier.

NCR is headquartered in Duluth, Ga., with over 30,000 employees and does business in 180 countries. NCR is a trademark of NCR Corporation in the United States and other countries.

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