



More than 300 Financial Institutions Adopt NCR's Interactive Branch Technology

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Over 30 Million Consumers Can Now Bank with Their Teller Live via ATMs

DULUTH, Ga.--(BUSINESS WIRE)--Aug. 15, 2016-- [NCR Corporation](#) (NYSE:NCR), a global leader in omni-channel solutions, today announced that the Bank of Oak Ridge, Oak Ridge, N.C. (OTC Pink:BKOR), and Gorham Savings Bank, Gorham, Maine, are the latest financial institutions to deploy NCR Interactive Teller technology, bringing NCR's total number of interactive teller customers beyond 300. This unique software-driven, hardware-enabled disruptive technology enables consumers to interact via high-quality video and audio with their banks' remote-based video teller.

NCR's software gives remote tellers full control over each module in specially configured ATMs, enabling them to deliver up to 95 percent of traditional teller transaction services to their customers across extended locations and hours of business.

"We are always on the lookout for new opportunities to provide clients with the most convenient and best banking experience possible," said Tom Wayne, President at Bank of Oak Ridge. "Deploying NCR's Interactive Teller Machines enables us to expand our teller hours by 31 percent, offer a better work-life balance for our employees and continue to develop even stronger relationships with our clients and community."

NCR's video-enabled Interactive Teller helps financial institutions transform their branch banking offer into an omni-channel proposition, matching the convenience needs of today's consumer. Branches now can be refocused from being transaction hubs into advisory centers of expertise, helping their customers achieve their financial goals. Consumers who can't visit a branch during traditional hours can still get the dedicated assistance and support of their financial institution with a remote teller.

"Interactive Teller software offers seamless, reliable service. Our customers really appreciate the increased convenience and the flexibility of choice on how they interact with our staff," said Kevin Heatley, Director of Technology, SVP, at Gorham Savings. "We take great pride in bringing innovative banking technologies to our state and the ability to offer our customers banking options to fit their lifestyle."

"Financial institutions around the world continue to turn to NCR to deliver superior customer experiences with our branch solutions," said Jed Taylor, General Manager, Global Video Services, NCR Corporation. "Bank of Oak Ridge and Gorham Savings Bank are transforming their service while maintaining a personal touch with customers."

NCR is the global leader in Interactive and Assisted Service Branch technology, enabling financial institutions to cost effectively merge digital convenience with the personal branch experience - delivering amazing consumer experiences and driving increased loyalty and revenue generation for the institution.

About NCR Corporation

NCR Corporation (NYSE:NCR) is a leader in omni-channel solutions, turning everyday interactions with businesses into exceptional experiences. With its software, hardware and portfolio of services, NCR enables more than 550 million transactions daily across retail, financial, travel, hospitality, telecom and technology, and small business. NCR solutions run the everyday transactions that make your life easier.

NCR is headquartered in Duluth, Ga., with over 30,000 employees and does business in 180 countries. NCR is a trademark of NCR Corporation in the United States and other countries. All other trademarks or registered trademarks are property of their respective owners.

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