



## **CU Anytime Selects NCR and INETCO Software to Deliver the Next Generation of Self-service Channel Management**

March 24, 2016 at 8:00 AM EDT

*NCR and INETCO help increase business performance and consumer experience across a multi-vendor ATM network with one powerful, integrated view*

DULUTH, Ga.--(BUSINESS WIRE)--Mar. 24, 2016-- CU Anytime, a leader in providing high availability management services to member credit unions, today announced plans to upgrade its ATM management system to an integrated, powerful channel management software platform from NCR Corporation (NYSE: NCR) and INETCO. CU Anytime will rely on NCR APTRA™ Vision, the next generation, multi-vendor, self-service management solution, and NCR APTRA OptiCash, a dynamic cashpoint cost optimization solution, as well as INETCO Insight®, a real-time transaction monitoring and analytics software that captures all ATM payments and transactions. The new platform will allow CU Anytime to proactively manage its entire network of more than 225 multi-vendor ATMs, helping improve availability, reduce costs and deliver exceptional member experience.

"CU Anytime is committed to offering quality services to our members, while improving our business performance. Implementing NCR's integrated, channel management platform is a critical step forward for us to achieve operational excellence, cost effectiveness and improved member experiences," said Pat Holland, President and CEO, CU Anytime.

NCR APTRA Vision provides all of the incident management and operational data of previous generations of management systems and combines that with commercial and business data from a wide variety of other sources. NCR APTRA Vision correlates data from individual ATMs, and presents it with an easy to use interface, which enables financial institutions to discover hidden relationships between different performance influencing factors, to make informed decisions and set strategic planning goals. NCR APTRA Vision reduces time-consuming site visits by enabling automatic, pre-emptive actions along with remote management and command functions.

The INETCO Insight transaction monitoring software complements APTRA Vision by providing real-time alerting and end-to-end visibility into consumer transactions once they are initiated at an ATM or any other customer-facing touch point such as a mobile application, kiosk or online banking application.

"NCR's channel management solution platform strategically aligns with CU Anytime's priority of exceptional service delivery," said Brian Bailey, vice president of Solutions Management, NCR Financial Services. "With a single view into ATM management data, cash management data and real-time transaction monitoring, CU Anytime can improve the success of customer interactions and quickly respond to any device, cash or network bottlenecks or outages. It also allows support to CU Anytime credit unions by providing monitoring and management services for deployment of new branch devices such as video teller solutions."

NCR APTRA OptiCash is a cash optimization solution that forecasts individual requirements for each cashpoint in the network. It analyses data directly from the ATM or from existing infrastructure sources to generate a forecast and cost optimized replenishment strategy for every cashpoint, taking into account cost factors, servicing constraints and capacities.

CU Anytime will use these solutions to provide unmatched service delivery and unleash the ability to deliver more value to existing members, acquire new ones and provide an amazing member experience.

### **About CU Anytime**

CU Anytime®, LLC is a Credit Union Service Organization (CUSO) formed to provide an ATM network for the convenience of the participating Credit Unions and their members. Initially started by six Credit Unions in 1997 with 50 ATMs, CU Anytime® now has 24 participating Credit Unions and over 225 ATMs throughout New Mexico, El Paso TX, and Livermore CA.

[www.cuanytime.org](http://www.cuanytime.org)

### **About NCR Corporation**

NCR Corporation (NYSE: NCR) is the global leader in consumer transaction technologies, turning everyday interactions with businesses into exceptional experiences. With its software, hardware, and portfolio of services, NCR enables more than 550 million transactions daily across retail, financial, travel, hospitality, telecom and technology, and small business. NCR solutions run the everyday transactions that make your life easier.

NCR is headquartered in Duluth, Georgia with over 30,000 employees and does business in 180 countries. NCR is a trademark of NCR Corporation in the United States and other countries.

Web sites: [www.ncr.com](http://www.ncr.com)

Twitter: [@NCRCorporation](https://twitter.com/NCRCorporation)

Facebook: [www.facebook.com/ncrcorp](http://www.facebook.com/ncrcorp)

LinkedIn: [www.linkedin.com/company/ncr-corporation](http://www.linkedin.com/company/ncr-corporation)

YouTube: [www.youtube.com/user/ncrcorporation](http://www.youtube.com/user/ncrcorporation)

View source version on businesswire.com: <http://www.businesswire.com/news/home/20160324005118/en/>

Source: NCR Corporation

NCR Corporation  
Public Relations  
Jeff Dudash, 770-212-5091  
[jeff.dudash@ncr.com](mailto:jeff.dudash@ncr.com)