



NCR Improves Aeromexico Customer Experience with Self-Service Kiosks

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NCR to demonstrate kiosk functionality at Passenger Terminal Expo 2016

DULUTH, Ga.--(BUSINESS WIRE)--Mar. 15, 2016-- NCR today announced it will provide TouchPort™ 120 SelfServ™ kiosks to Aeroméxico, the largest airline in Mexico, to help expedite the airline's check-in process and provide customers a convenient alternative to service counter transactions.

Now, Aeromexico passengers will be able to check-in, choose and upgrade their seats, check bags, and purchase in-flight commodities such as Wi-Fi without waiting in long lines. The TouchPort 120 accepts credit cards for convenient payment and print receipts.

The kiosks will operate using NCR's Common Use Self Service Platform. Through improvements at the kiosks, Aeromexico's goal is to reduce lines and give their passengers more control over their travel experience. From the kiosk, passengers will be able to check-in, verify their passport, print their boarding pass, upgrade their seat and print their bag tags all at once.

"By installing the TouchPort 120 throughout major airports in Mexico, Aeromexico will give its customers a more convenient and connected travel experience," said Dennis Davidson, vice president of NCR travel and entertainment. "Customers will continue receiving the same high-quality service they've come to expect from Mexico's leading airline."

Aeromexico, who is leasing the kiosks from HP, expects to begin deploying the NCR kiosks in April and complete all installations by the end of May. Locations receiving kiosks include Mexican hub cities, such as Mexico City, Monterrey, Culiacan, Guadalajara, Chihuahua and Merida.

"Travelers want increasing amounts of control over their travel experience. The TouchPort 120 kiosks offer our customers the control they want and increase the quality of the experience from check-in to boarding the plane," said Pablo Gómez, director digital strategy, E Commerce of Aeromexico.

NCR will exhibit the functionality of the TouchPort 120 at Passenger Terminal Expo 2016 in Cologne, Germany beginning March 15, 2016. To see the technology in action, please visit booth 5065 or contact Elizabeth.Webb@ncr.com to arrange a meeting.

About NCR Corporation

NCR Corporation (NYSE: NCR) is the global leader in consumer transaction technologies, turning everyday interactions with businesses into exceptional experiences. With its software, hardware, and portfolio of services, NCR enables more than 550 million transactions daily across retail, financial, travel, hospitality, telecom and technology, and small business. NCR solutions run the everyday transactions that make your life easier.

NCR is headquartered in Duluth, Georgia with over 30,000 employees and does business in 180 countries. NCR is a trademark of NCR Corporation in the United States and other countries. The company encourages investors to visit its web site which is updated regularly with financial and other important information about NCR.

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