



NCR Retail ONE to Power Omncommerce Retailing at Defense Commissary Agency

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New NCR commerce hub unites an open ecosystem of retail applications and data with an omnichannel software platform

NEW YORK--(BUSINESS WIRE)--Jan. 18, 2016-- NRF BIG SHOW —[NCR Corporation](#) (NYSE: NCR), the global leader in consumer transaction technologies, today announced that the Defense Commissary Agency (DeCA) will be the first U.S. retailer to create an omncommerce experience with NCR Retail ONE. Later this year, NCR will begin implementation of its commerce hub at DeCA, creating an open ecosystem of retail applications and data in order to help create a frictionless patron experience for DeCA's worldwide chain of commissaries.

With NCR Retail ONE, DeCA's next generation store and sales channel software will run on the same platform as its back office software, such as master data management, inventory management and store replenishment. Through Retail ONE's enterprise service bus, these NCR applications also will be able to work in concert with non-NCR applications, such as DeCA's Commissary Rewards program provided by [lamar](#).

"NCR Retail ONE will help DeCA create amazing experiences for its patrons, while helping the agency streamline its operations and data," said Stan Ratcliffe, President, NCR Government Systems, LLC. "Through a single commerce hub, DeCA will be able to redefine its shopping experience and will have the flexibility to adapt to new future technologies and to the Internet of Things in retailing."

With the worldwide IoT market expected to grow 19 percent in 2015, [according to IDC](#), the trend is clear. Sixty percent of retailers surveyed by IDC last year said they were actively pursuing IoT technology-based initiatives, and 10.5 percent of the average retail IT budget is currently being allocated to IoT initiatives.

The Defense Commissary Agency operates a worldwide chain of commissaries providing groceries to military personnel, retirees and their families in a safe and secure shopping environment. DeCA helps support military families and is a valued part of military pay and benefits – saving authorized military patrons an average of 30 percent over commercial prices at retail grocers.

NCR Retail ONE offers a cost-effective, gradual transition by integrating and leveraging existing hardware and software assets to increase the efficiency of retail operations. Retailers are able to choose applications from a portfolio that is customized to meet their unique business needs and provides the agility and adaptability that they demand. This approach to applications also reduces time to market as retailers deploy new services for their customers.

In 2015, NCR began the deployment of back-office applications to improve DeCA's supply chain management, including:

- [NCR Power HQ and Power HQ Vendor Portal](#), which help grocery chains manage pricing and product assortment along with improved interaction with vendors.
- [NCR Power Inventory](#) and [NCR Power DAX](#), which gives retailers real-time visibility to inventory levels, demand analytics, replenishment and order planning.
- [NCR Connected Payments](#), a SaaS-based payment solution that helps protect data and payment transmissions.

About NCR Corporation

NCR Corporation (NYSE: NCR) is the global leader in consumer transaction technologies, turning everyday interactions with businesses into exceptional experiences. With its software, hardware, and portfolio of services, NCR enables nearly 550 million transactions daily across retail, financial, travel, hospitality, telecom and technology, and small business. NCR solutions run the everyday transactions that make your life easier.

NCR is headquartered in Duluth, Georgia with approximately 29,000 employees and does business in 180 countries. NCR is a trademark of NCR Corporation in the United States and other countries.

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