

Ace Garage Door Company Increases Sales, Reduces Checkout Time with NCR Silver®

November 3, 2015 at 8:00 AM EST

DULUTH, Ga.--(BUSINESS WIRE)--Nov. 3, 2015-- When the owners of Oklahoma-based Ace Garage Door needed a solution to help run their business more efficiently, they turned to NCR Silver, the tablet-based POS platform powered by NCR Small Business.

After struggling with dismal customer support and expensive upgrades with their previous POS software, they selected NCR Silver based on its reputation for exceptional customer service, price and functionality.

According to John Wester, co-owner and COO of Ace Garage Door, which caters to residential and commercial customers, NCR Silver is the perfect solution for the company because employees can access data from multiple platforms, whether at the two store locations or in the field. Further, the intuitive system does not require extensive time or effort spent on training.

"NCR Silver has changed the way our business runs," said Wester. "We now have accurate insight into inventory, which helps us make smarter decisions about what we keep in stock. The improved visibility NCR Silver provides enables us to spend less time connecting the dots and more time focusing on customers."

Additionally, Ace Garage Door employees now sell more add-on items at checkout as the Silver solution provides real-time recommendations for extra sales. The system also helps employees cut down on checkout time as the software allows them to quickly ring up customers while keeping track of about 500 SKUs.

"Many small business owners and their employees work from multiple sites and need a mobile POS solution that can keep up with them," said Chris Poelma, president and general manager of NCR Small Business. "It's our job to provide the best functionality and support to our customers so they can work on ensuring their businesses succeed, whether or not they are in the office."

To learn more about NCR Silver's features, visit www.ncrsilver.com, or call 1-877-630-9711. NCR Small Business provides live, 24/7 U.S.-based customer support for NCR Silver users. NCR Silver mobile POS runs in the cloud, uses consumer-friendly technology, works on Apple® devices running the latest iOS, and offers a POS solution catered to franchises as well.

About NCR Corporation

NCR Corporation (NYSE: NCR) is the global leader in consumer transaction technologies, turning everyday interactions with businesses into exceptional experiences. With its software, hardware, and portfolio of services, NCR enables more than 550 million transactions daily across retail, financial, travel, hospitality, telecom and technology, and small business. NCR solutions run the everyday transactions that make your life easier.

NCR is headquartered in Duluth, Georgia with over 30,000 employees and does business in 180 countries. NCR is a trademark of NCR Corporation in the United States and other countries. The company encourages investors to visit its web site which is updated regularly with financial and other important information about NCR.

Website: www.ncr.com; www.ncrsilver.com Twitter: @NCRCorporation; @NCRSilver Facebook: www.facebook.com/ncrcorp

LinkedIn: www.linkedin.com/company/ncr-corporation
YouTube: www.youtube.com/user/ncrcorporation

Apple, Apple Pay, iPhone, iPad and iPod touch are trademarks of Apple Inc., registered in the U.S. and other countries.

iOS is a trademark or registered trademark of Cisco in the U.S. and other countries and is used under license.

View source version on businesswire.com: http://www.businesswire.com/news/home/20151103005577/en/

Source: NCR Corporation

Arketi Group
Jackie Parker, 404-929-0091, ext. 220
jparker@arketi.com
or
NCR Corporation
Tim Henschel, 770-299-5100
tim.henschel@ncr.com