



RAKBANK Turns to NCR to Transform its Banking Services with Next Generation Security and Predictive Services Technology

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NCR's Security Software and Services Will Enhance Current ATM Security Environment and Network Availability to Deliver Improved Customer Protection and Convenience

DUBAI, United Arab Emirates--(BUSINESS WIRE)--May 27, 2015-- [NCR Corporation](#), (NYSE: NCR), the global leader in consumer transaction technologies, announced that National Bank of Ras Al-Khaimah ("[RAKBANK](#)") – one of the leading banks in the UAE – is transforming its banking services by turning to NCR for a host of services, security software and other technologies to enhance its current ATM security environment and service availability. The entire solution includes 60 new NCR SelfServ ATMs to run with [NCR Predictive Services](#) and [Skimming Protection Solution](#) (SPS) technology. In addition, RAKBANK will deploy [NCR Solidcore Suite for APTRA](#) across the bank's entire ATM network, which includes ATMs from another vendor.

"We turned to NCR to improve our banking environment as NCR possesses unique services capability in the country and proven security technologies to help us drive customer loyalty and experiences," said Sanjay Khanna, Chief Information Officer, RAKBANK. "Ensuring the availability of secure and reliable services is vital to growing our customers' trust in the Bank. With the help of NCR, we are in a better position to identify service faults, reduce downtime, and protect our customers from the latest fraud and skimming attacks."

NCR Solidcore Suite for APTRA will run on both the newly purchased NCR SelfServ ATMs and 240 units of ATMs from another vendor. NCR Solidcore Suite for APTRA is the most comprehensive ATM whitelisting software that proactively protects ATMs from insider attacks by preventing the introduction of unauthorized code on the network, and maintaining its integrity and availability.

In line with RAKBANK's commitment to constantly enhance customer service and the Bank's security, the newly purchased NCR SelfServ ATMs will run on NCR's Predictive Services technology, a unique technology that anticipates ATM failures before they occur and proactively schedules fixes to maximize uptime.

"Our solutions will help drive a trusted and highly available banking environment. Earning the trust from RAKBANK to transform its banking services is a strong recognition of NCR's proven technologies as the bank has been relied on a single ATM vendor all along," said Hanna Habib, NCR managing director for South Gulf. "We are confident that these solutions will drive ATM availability and customer loyalty of RAKBANK to a new level."

About RAKBANK

RAKBANK, also known as the National Bank of Ras Al-Khaimah, is a leading retail and small to medium business bank in the UAE. RAKBANK offers a wide range of personal and business banking services, as well as Islamic Banking solutions via RAKBANK AMAL, throughout its 35 branches and its Telephone, Online, and Mobile banking channels. According to The Banker's 2014 Top 1000 Bank Rankings, RAKBANK is the 1st in the UAE by Return on Assets and the 17th in the world.

For more information, please visit www.rakbank.ae or contact the Call Centre on +9714 213 0000. Alternatively, you can connect with RAKBANK via twitter.com/rakbanklive and facebook.com/rakbank.

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About NCR Corporation

NCR Corporation (NYSE: NCR) is the global leader in consumer transaction technologies, turning everyday interactions with businesses into exceptional experiences. With its software, hardware, and portfolio of services, NCR enables more than 550 million transactions daily across retail, financial, travel, hospitality, telecom and technology, and small business. NCR solutions run the everyday transactions that make your life easier.

NCR is headquartered in Duluth, Georgia with over 30,000 employees and does business in 180 countries. NCR is a trademark of NCR Corporation in the United States and other countries.

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