



## **First National Bank and NCR Corporation Win 'Best ATM and Kiosk Project' Award**

August 14, 2014 at 8:00 AM EDT

Software upgrades on NCR SelfServ 4 slim line kiosk help transform FNB's retail network

DULUTH, Ga.--(BUSINESS WIRE)--Aug. 14, 2014-- First National Bank and NCR Corporation, the global leader in consumer transaction technologies, won the award for "Best ATM and Kiosk Project in Africa", at *The Asian Banker's* Middle East and Africa Country 2014 Award ceremony. FNB was the only bank in Africa to win an award in this category and was joined at the ceremony by Bytes Managed Solutions, which represents NCR exclusively in Southern Africa.

FNB won the award for its successful implementation of NCR's innovative SelfServ 4 slim line kiosk, which was developed for installation where space is at a premium. As a compact, indoor financial kiosk, the technology allows FNB to offer a complementary channel to tellers and ATMs, supporting convenient delivery of transactional banking services to the underbanked in South Africa.

The NCR solution is also a perfect platform for non-cash transactions such as account maintenance. Designed with banks and their customers in mind, it allows FNB to extend software from a number of channels onto its platform, leveraging the investment made in current channels as well as providing a familiar interface to the bank's customers.

Held in Dubai, the 2014 edition of the awards was attended by more than 100 senior bankers from across the Middle East and Africa. Considered the most prestigious award of its kind, the awards recognize the best efforts by the consumer financial services industry in bringing superior technology, products and services to their customers.

"The Asian Banker Technology Implementation Awards Program provides the undisputed benchmark of the technology implementation in an increasingly fierce marketplace," said Foo Boon Ping, marketing editor, Asian Banker Technology Implementation Awards Program. "We congratulate First National Bank and NCR Corporation, as well as its South Africa technology partner Bytes Managed Solutions, on this prestigious win."

NCR and Bytes worked with FNB to build a solution in support of its inclusion banking strategy. The NCR SelfServ 4 includes innovative features that allow for barcode scanning, biometric authentication and full statement printing. The kiosks provide FNB customers with the ability to transact with the bank in remote locations outside of branch and banking hours.

"In partnering with NCR and Bytes Managed Solutions, we completed comprehensive software upgrades on our NCR Slimline Kiosks to enable account interaction such as transfers and payments. In the process we created a unique kiosk designed specifically for emerging market and lower income needs. The FNB Slimline kiosk also has great potential across all our market segments from personal to business and commercial due to its deep digital banking ability and biometrics," said Mr. Aziz Cassim, Head of Self Service Channels at FNB.

### **About First National Bank**

FNB provides personal, commercial and corporate banking services to more than 7m customers across South Africa and Africa, from large corporate accounts to accounts for teens and pensioners. FNB also operates in Namibia, Botswana, Lesotho, Swaziland, Mozambique, Zambia and Tanzania.

FNB is structured into clearly demarcated segments such as Consumer, Business and Commercial. Segmentation enables focused business units to develop specialized, innovative technologies and products to meet specific needs. FNB's web address is [www.fnb.co.za](http://www.fnb.co.za).

### **About Bytes Managed Solutions**

Bytes Managed Solutions is the exclusive distributor for NCR products and solutions in South Africa and selected neighbouring countries. The organisation markets, supports and maintains enterprise-wide information products and services. It crafts the majority of its solutions and services offering by adding value to core NCR solutions and services. In addition, it offers focused, product-independent agnostic workspace management and IT equipment, maintenance, IMACD and project management, leveraging its over 104 service points throughout South Africa. It enjoys partnerships in most African countries. The services operation supports a variety of brands including NCR, Dell, HP, and Cisco. Bytes Managed Solutions is a division of the Bytes Technology Group and wholly owned by JSE-listed Altron. [www.bytesms.co.za](http://www.bytesms.co.za)

### **About NCR Corporation**

NCR Corporation (NYSE: NCR) is the global leader in consumer transaction technologies, turning everyday interactions with businesses into exceptional experiences. With its software, hardware, and portfolio of services, NCR enables more than 485 million transactions daily across retail, financial, travel, hospitality, telecom and technology, and small business. NCR solutions run the everyday transactions that make your life easier.

NCR is headquartered in Duluth, Georgia with approximately 29,000 employees and does business in 180 countries. NCR is a trademark of NCR Corporation in the United States and other countries. The company encourages investors to visit its web site which is updated regularly with financial and other important information about NCR.

Web sites: [www.ncr.com](http://www.ncr.com), [www.ncrsilver.com](http://www.ncrsilver.com)

Twitter: @NCRCorporation

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Source: NCR Corporation

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