

Tevis Oil Selects NCR Software to Enhance the Shopping Experience at Its Jiffy Mart Convenience Stores

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Intuitive software design helps train new employees quickly while a new layer of redundancy promotes optimal availability

DULUTH, Ga.--(BUSINESS WIRE)--Apr. 10, 2014-- NCR Corporation, the global leader in consumer transaction technologies, announced today that Tevis Oil Company has selected NCR's Radiant point-of-sale (RPOS) technology solutions to improve service and reliability at its Jiffy Mart convenience store chain.

"Prior to installing the NCR RPOS solutions, we were plagued by a slow operating system and software changes that would take a day to complete and would lock up our POS system," says Tim Watkins, business manager at Tevis Oil. "The new technology is dramatically faster and makes it easier for us to offer better customer service. We believe this is a real competitive differentiator for our business."

The NCR RPOS solution provides Jiffy Mart stores with a new layer of redundancy that allows an entire site to remain operational even if they have an issue with a single POS device. Software updates can be made remotely from central office locations and do not require the site to shut down when changes are made as they were in the past.

"Employee turnover has traditionally been a challenge in the convenience space," says Eric Stecker, vice president and general manager, Petroleum and Convenience, NCR Retail. "The intuitive design and software on the RPOS solution has made a dramatic improvement for Jiffy Mart stores both for long time employees and when they bring on new employees. They have found they can now spend more time interacting and assisting their customers and less time training or troubleshooting problems like they did in the past."

Tevis Oil operates 9 Jiffy Mart convenience stores in Maryland and Pennsylvania.

About NCR Corporation

NCR Corporation (NYSE: NCR) is the global leader in consumer transaction technologies, turning everyday interactions with businesses into exceptional experiences. With its software, hardware, and portfolio of services, NCR enables more than 485 million transactions daily across retail, financial, travel, hospitality, telecom and technology, and small business. NCR solutions run the everyday transactions that make your life easier.

NCR is headquartered in Duluth, Georgia with approximately 29,000 employees and does business in 180 countries. NCR is a trademark of NCR Corporation in the United States and other countries. The company encourages investors to visit its web site which is updated regularly with financial and other important information about NCR.

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News Media Contact NCR Corporation Tony Carter 404-316-0201 (cell) 678-808-6984 (ofc) tony.carter@ncr.com