

## China Southern Airlines Makes Traveling Easier with NCR Technology and Services

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## Carrier adding new NCR TouchPort™ check-in kiosks at domestic hub airports

DULUTH, Ga.--(BUSINESS WIRE)--Jun. 4, 2013-- China Southern Airlines ("China Southern") is making everyday easier for its passengers at key domestic hub airports with the addition of a complete self-service airport check-in solution from NCR Corporation (NYSE:NCR). NCR TouchPort kiosks have been deployed at 10 key domestic hub airports in Haikou, Dalian, Wuhan, Hefei, Chongqing, Urumqi, Guilin, Nanning, Changsha and Zhengzhou.

The NCR solution includes the hardware as well as common-use self-service (CUSS) platform software, which allows applications from other SkyTeam Alliance member airlines to also run on the kiosks. NCR will also provide support services to China Southern to ensure maximum availability.

NCR has been a technology provider to China Southern since 2009 and has become the Airline's primary supplier for self-service check-in solutions, which now total about 160 units. The technology solution allows passengers to check-in, access flight information, register for membership, scan and print boarding passes and check mileage status.

Expanding self-service check-in has become a key part of China Southern's strategy to improve service efficiency and quality. This hardware and software enhance the self-service offerings at the Airline's domestic hub airports, and further improve the passenger experience.

"We are honored to strengthen our partnership with China Southern by making travel easier and more convenient for its passengers with innovative technology that streamlines and improves the passenger experience," said Tyler Craig, NCR Travel Vice President and General Manager.

## **About China Southern Airlines**

China Southern Airlines operates the largest fleet, most developed route network and largest passenger capacity of any airline in The People's Republic of China.

Currently, China Southern operates 500 passenger and cargo transport aircraft, including Boeing 777, 747, 757 & 737 and Airbus A380, 330, 321, 320, 319. The airline fleet is ranked the first in Asia and the third among the 240 Airlines in IATA (in terms of fleet size). With Guangzhou and Beijing as its central hubs, the carrier boasts a substantial route network spanning more than 150 destinations in China and intensive radiation in Asia, and with service to Europe, America, Australia and Africa.

China Southern has more than 1,930 daily flights to 193 destinations in 35 countries and regions across the world. Through close cooperation with its SkyTeam partner airlines, China Southern's global route network spans 1000 destinations to 187 countries and regions and nearly every major world metropolis.

China Southern transported more than 86 million passengers in 2012, ranking the carrier first in Asia and the third among the 240 Airlines in IATA, topping all Chinese airlines for 34 years.

By December 2012, China Southern has kept a safe record of 10.37 million flying hours and carried close to 600 million passengers without incident. The airline's safety commitment has - and continues to be - unwavering both throughout China and globally. On September 28, 2012, China Southern was honored with the Diamond Flight Safety Award by the Civil Aviation Administration of China (CAAC), becoming the leading Chinese carrier to maintain the highest safety records in China.

## **About NCR Corporation**

NCR Corporation (NYSE: NCR) is the global leader in consumer transaction technologies, turning everyday interactions with businesses into exceptional experiences. With its software, hardware, and portfolio of services, NCR enables more than 300 million transactions daily across the retail, financial, travel, hospitality, telecom and technology industries. NCR solutions run the everyday transactions that make your life easier.

NCR is headquartered in Duluth, Georgia with over 26,000 employees and does business in 180 countries. NCR is a trademark of NCR Corporation in the United States and other countries.

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