



NCR Ranked for the Third Year in a Row in Top 10 of IAOP's Global Outsourcing 100® List

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DULUTH, Ga.--(BUSINESS WIRE)--May. 9, 2013-- NCR Corporation (NYSE: NCR) today announced that it has been ranked on the [International Association of Outsourcing Professionals®](#) (IAOP®) Global Outsourcing 100® list, marking the third consecutive year that NCR has been ranked in the Top 10. IAOP is the global, standard-setting organization and advocate for the outsourcing profession.

The Global Outsourcing 100 is an annual ranking representing the standard of excellence in outsourcing, in which NCR's Services team stands as one of the top outsourcing service providers. NCR demonstrated excellence in evaluation categories such as global presence, customer references, company recognitions and certifications and executive leadership.

"NCR's performance in the Global Outsourcing 100 list is a testament to our continued focus on delivering a next-in-class customer service experience," said Peter Dorsman, NCR executive vice president and chief quality officer. "Customers trust NCR to not only deploy innovative solutions but also to manage their infrastructure -- enabling them to focus on their core business. We are honored to be ranked in the top 10 for the third consecutive year among the world's elite outsourcing providers."

NCR received additional recognition sub-lists, including:

- Best 10 Leaders – Services; Best 20 Leaders - Retail & Consumer Goods;
- Best 20 Leaders – Financial Services (Banking, Markets);
- Best 20 Leaders - Industry-Specific Services;
- Best 20 Leaders – Information/Comm. Technology Services;
- Best 10 Leaders in Southeast Asia;
- Best 20 Leaders in US;
- Best 20 Leaders in Western Europe.

As one of the world's leading providers of support and managed services, NCR performs 11 million service actions per year and maintains more than 3 million points of service worldwide.

"As applicants continually raise the bar and as the outsourcing industry continues to grow and mature in many markets, competition is tougher," said Jag Dalal, chief advisor of Thought Leadership, IAOP and chairman of the judges' panel. "Being named to The Global Outsourcing 100 and The World's Best Outsourcing Advisors is a great achievement, particularly given the strong competition, and we are proud to recognize NCR for their excellence."

NCR's managed services and outsourcing portfolios include predictive services, network management, hardware and software maintenance, incident management, software distribution and end point security services. NCR provides technical help desk services in multiple languages from 16 Services Centers of Excellence globally. NCR provides value added services to 19 of the world's top 20 banks, 7 of the top 10 retailers, 8 of the top 10 telecom firms and 3 of the top 5 airlines.

The 2013 Global Outsourcing 100 and The World's Best Outsourcing Advisors recognizes the world's best outsourcing service providers and advisors. These rankings are based on applications received and evaluated by an independent judging panel organized by IAOP.

About IAOP

The International Association of Outsourcing Professionals® (IAOP®) is the global, standard-setting organization and advocate for the outsourcing profession. With more than 120,000 members and affiliates worldwide, IAOP helps companies increase their outsourcing success rate, improve their outsourcing ROI, and expand the opportunities for outsourcing across their businesses. To learn more, visit <http://www.IAOP.org>.

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About NCR Corporation

NCR Corporation (NYSE: NCR) is the global leader in consumer transaction technologies, turning everyday interactions with businesses into exceptional experiences. With its software, hardware, and portfolio of services, NCR enables more than 300 million transactions daily across the retail, financial, travel, hospitality, telecom and technology industries. NCR solutions run the everyday transactions that make your life easier.

NCR is headquartered in Duluth, Georgia with over 26,000 employees and does business in 180 countries. NCR is a trademark of NCR Corporation in the United States and other countries.

Web site: www.ncr.com

Twitter: [@NCRCorporation](https://twitter.com/NCRCorporation)

Facebook: www.facebook.com/ncrcorp

LinkedIn: <http://linkd.in/ncrgroup>

YouTube: www.youtube.com/user/ncrcorporation

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