AviancaTaca Deploys NCR TouchPort™ Kiosks to Make Check-in and Travel Easier for Passengers

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DULUTH, Ga.--(BUSINESS WIRE)--Mar. 27, 2013-- NCR Corporation (NYSE:NCR) announced today the successful deployment of NCR TouchPort 70 kiosks for AviancaTaca, a leading Latin American airline.

AviancaTaca is experiencing significant growth in the number of passengers it serves and continues to add new planes and routes. As a result, the airline required a technology partner with solutions to enhance the passenger experience and alleviate congestion at check-in areas. This builds on AviancaTaca's commitment to innovative, agile and high-quality service.

AviancaTaca selected the NCR TouchPort because of NCR's superior technology and global reputation, as well as specific features of the TouchPort, including a passport reader, not offered by other potential technology partners. NCR will also provide support services.

"The addition of the NCR kiosks expands self-service check-in access for our travelers to the channel of their choice – at home on the web, en route via mobile or at the airport on a kiosk," said Carmen Ravello, IT support leader in South America for AviancaTaca. "Offering self-service check-in with NCR technology supports our objective of creating an exceptional experience for the travelers who choose to fly with us."

The TouchPort kiosk features an all-in-one construction, with touchscreen, printer and other components in a sleek and compact enclosure that takes up very little valuable airport floor space. It can be installed in various places, including existing ticket counters, podiums and table tops for maximum integration into an airline's or airport's design scheme.

The AviancaTaca devices have been deployed at nine Peruvian airports: Aeropuerto Internacional Jorge Chavez Lima, Aeropuerto Internacional Puerto Maldonado, Aeropuerto Internacional Cusco, Aeropuerto Trujillo, Aeropuerto Internacional Chiclayo, Aeropuerto Internacional Piura, Aeropuerto Juliaca, Aeropuerto Tarapoto and Aeropuerto Arequipa.

"Self-service check-in has become pervasive as airlines and airports around the world seek to make check-in faster and easier for their passengers," said NCR Travel Vice President and General Manager Tyler Craig. "We are now beginning to see the industry explore new ways to deploy kiosks, which have already made a significant impact on check-in times and passenger satisfaction, to solve other business challenges such as processing baggage, managing cash and driving incremental revenue."

To learn more about the NCR technology AviancaTaca is using and other NCR travel technology, please click here or visit the NCR booth, No. 1160, during Passenger Terminal Expo in Geneva, Switzerland, from April 9 to 11.

About NCR Corporation

NCR Corporation (NYSE: NCR) is a global technology company leading how the world connects, interacts and transacts with business. NCR's assisted- and self-service solutions and comprehensive support services address the needs of retail, financial, travel, hospitality, gaming, public sector, telecom carrier and equipment organizations in more than 100 countries. NCR (www.ncr.com) is headquartered in Duluth, Georgia. NCR is a trademark of NCR Corporation in the United States and other countries.

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NCR Corporation
Mark Scott, 678-808-7721 (phone)
404-771-8658 (cell)
mark.scott@ncr.com