



NCR to Install 10,000 Self-Checkout Devices at More Than 1,200 Walmart Locations

November 1, 2012 at 9:01 AM EDT

Self-checkouts in Walmart stores meet shopper desire for choice and fast checkout service

DULUTH, Ga.--(BUSINESS WIRE)--Nov. 1, 2012-- [NCR Corporation](#) (NYSE: NCR), the global leader in self-service technology, announced today that it would be making more [self-checkout](#) lanes available to Walmart customers. NCR will be installing 10,000 SelfServ Checkout lanes to more than 1,200 Walmart locations in the United States during 2013. Financial terms of the deal were not disclosed.

An example of an NCR SelfServ retail self-checkout device. (Photo: Business Wire)

An example of an NCR SelfServ retail self-checkout device. (Photo: Business Wire)

"Shoppers and retailers recognize the speed and value self-checkout provides and shoppers tell us they are eager to see it expanded into other retail segments," said Scott Kingsfield, senior vice president and general manager, NCR Retail.

Today, Walmart customers across the country use NCR self-checkout lanes to purchase millions of items each week.

Walmart's expansion of self-service options continues its commitment to offer customers the choice in how they want to check out, improving the overall checkout and customer service experience.

"Our customers are shopping differently than they ever have, and we're using innovative technologies like self-checkouts to meet their needs," said Jeff McAllister, senior vice president of innovation, Walmart U.S. "Our multiple checkout options give us a unique advantage to provide our customers with the quick, easy and convenient checkout experience they tell us they want."

NCR is also providing expertise from its Human Factors Engineering group to make the self-checkout experience as easy and convenient as possible through user interface design, configurations, layouts and best practices. To ensure the self-checkout lanes are available for customers, NCR will also provide regular service programs and maintenance to Walmart and Sam's Club locations across the country.

In a recent independent market study*, 64 percent of self-checkout grocery shoppers and 44 percent of cashier-assisted shoppers said they believe retailers who offer self-checkout options provide better customer service.

In the same study, 70 percent of shoppers who use self-checkouts said they would like to see self-checkouts offered at retailers like Walmart and about half of cashier-assisted shoppers said they want self-checkout expanded to mass merchants like Walmart.

As consumers look for easier, more convenient experiences that offer greater value, NCR is helping its customers in many industries, including retail, financial services, travel and hospitality, transform their consumer experiences both within and across their industries. NCR is leading the way businesses and consumers connect, interact and transact, enabling 300 million interactions every single day.

** The surveys were conducted by independent researchers between January and May at U.S. grocery stores in the Northeast and Midwest. The 400 respondents were intercepted and interviewed immediately after completing their purchases, with half having just used self checkout lanes and half having used assisted checkout lanes. For more information about this survey, please click [here](#).*

About NCR Corporation

NCR Corporation (NYSE: NCR) is a global technology company leading how the world connects, interacts and transacts with business. NCR's assisted- and self-service solutions and comprehensive support services address the needs of retail, financial, travel, hospitality, gaming, public sector, telecom carrier and equipment organizations in more than 100 countries. NCR (www.ncr.com) is headquartered in Duluth, Georgia. NCR is a trademark of NCR Corporation in the United States and other countries.

About Walmart

Wal-Mart Stores, Inc. (NYSE: WMT) helps people around the world save money and live better - anytime and anywhere - in retail stores, online, and through their mobile devices. Each week, more than 200 million customers and members visit our 10,300 stores under 69 banners in 27 countries and e-commerce websites in 10 countries. With fiscal year 2012 sales of approximately \$444 billion, Walmart employs more than 2 million associates worldwide. Walmart continues to be a leader in sustainability, corporate philanthropy and employment opportunity. Additional information about Walmart can be found by visiting <http://corporate.walmart.com>, and on Facebook at <http://facebook.com/walmart> and on Twitter at <http://twitter.com/walmartnewsroom>. Online merchandise sales are available at <http://www.walmart.com> and <http://www.samsclub.com>.

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Source: NCR Corporation

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