



Central Bank Upgrades ATMs through NCR SelfServ ATMs with SDM

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NCR's advanced hardware and software solutions enable Central Bank to enhance its superior customer-driven service offering

DULUTH, Ga.--(BUSINESS WIRE)--Jun. 26, 2012-- [NCR Corporation](#) (NYSE: NCR) today announced that [Central Bank](#), which services Provo, Utah and the surrounding communities, will deploy 10 NCR SelfServ ATMs to revamp its ATM network. The new ATMs include NCR's [Scalable Deposit Module](#) (SDM) technology, and replace older machines including some from a competing manufacturer.

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NCR's Scalable Deposit Module (SDM) is the only ATM technology on the market that allows consumers to deposit both cash and checks simultaneously in any orientation through a single slot. This new technology, designed for NCR SelfServ ATMs, delivers a consumer deposit experience that is twice as fast as other ATMs. (Photo: Business Wire)

The NCR SelfServ ATMs deployed by Central Bank are designed to meet customer demands for fast, convenient service. NCR's SDM is the only technology on the market that allows consumers to deposit both cash and checks simultaneously, in any orientation, through a single slot. SDM enables consumers to make a deposit at twice the speed of using a regular ATM.

Comprehensive NCR software also will enhance the operational efficiency of the machines. Since launching SDM in 2010, NCR has received orders for more than 10,000 units.

"As the ATM channel continues to evolve and becomes a more vital touch-point for customer interaction, we wanted to refresh our existing ATM capabilities with newer, more customer-centric technology," said Kathleen Johnson, senior vice president, Bank Operations for Central Bank. "We are confident that our new fleet of NCR ATMs equipped with advanced single-slot deposit technology will help us deliver the superior service we demand for our customers."

Central Bank will integrate NCR software to improve manageability and ensure superior customer service. NCR APTRA Exchange will help Central Bank run its ATM network, giving it flexible, remote control of its network to manage software patches and locate and resolve issues quickly.

"We value our growing relationship with Central Bank, and as their partner we make every effort to help them deliver premium service to their customers," said Michael O'Laughlin, senior vice president, NCR Financial Services. "All NCR's SelfServ ATMs are designed with the end user in mind and it is our goal to ensure seamless integration of hardware, software and services that will provide financial institutions with the best possible ATM network."

About NCR Corporation

NCR Corporation (NYSE: NCR) is a global technology company leading how the world connects, interacts and transacts with business. NCR's assisted- and self-service solutions and comprehensive support services address the needs of retail, financial, travel, hospitality, entertainment, gaming, public sector, telecom carrier and equipment organizations in more than 100 countries. NCR (www.ncr.com) is headquartered in Duluth, Georgia.

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