



## NCR Solution Partners Secure Global Innovation Awards

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### **Banks, retailers and transport providers around the world increase customer service and productivity levels with innovative new service technologies from NCR Interact solution providers**

ORLANDO, Fla., Apr 19, 2012 (BUSINESS WIRE) --[NCR Corporation](#) (NYSE: NCR) today announced the winners of the NCR Interact Global Partner Innovation Awards 2012, honoring the most innovative assisted- and self-service solutions that have been created and deployed by NCR's solution partner community over the last year. These technologies are benefitting consumers by giving them quick and easy access to banking, shopping and transport ticketing services in the U.S, Romania, Chile and Tanzania. The winners are the:

- **Contactless travelcard top-up solution**, designed by the [Printec Group](#) to run on NCR SelfServ ATMs in Romania. The solution increases top-up opportunities for consumers using MiFare Pay As You Go (PAYG) contactless travelcards on the metro, bus and tram network in Bucharest. On-the-go consumers can quickly check their travelcard balance using the touchpad on the ATM and add extra credit by depositing cash into the ATM or transferring money from their current account 24/7 and keep a tight control over their budgets.
- **NCR SelfServ Checkouts with banknote recycling and take-away belts**, deployed by [North County Business Products \(NCBP\)](#) at an independent grocery chain in the state of Illinois, U.S. Around 45 percent of customers are now opting to use the wider choice of compact self-checkouts in-store that enable them to complete their shopping quickly - particularly at peak times. NCBP has reduced the need for the retailer to replenish cash in-store by 75 percent thanks to the recycling technology in the self-checkouts, helping to reduce operational costs and increase security.
- **Boutique bank branch with a self-service zone** to make it easier for consumers to manage their money, help banks reduce wait times and free up staff to deal with complex enquiries, which was developed by [SCI Tanzania](#) for a major retail bank in Africa. The new branches feature NCR SelfServ 34 ATMs, giving consumers quick access to their cash; Teller Cash Recyclers, making it easier for consumers to deposit and withdraw cash over the counter; and SelfServ 60 kiosks, featuring nKiosk application software that enables consumers to pay bills, loan agreements and funds transfer.
- **Easy bill payment solution**, designed by [ADEXUS](#), which enables consumers in Chile to keep tight control over their household budgets by quickly transferring funds from their current account to pay any type of utility or mobile phone bill using an NCR SelfServ 60 touchscreen kiosk.

David Wilkinson, vice president of NCR global channel business, said, "2012 is proving to be a breakthrough year with the highest levels of innovation we've ever seen from our solution partners and the highest rates of adoption of self-service touchpoints by consumers around the world. These technologies are enabling businesses to boost customer service and productivity levels and the NCR Interact Global Partner community to achieve profitable growth."

The winners were announced at Interact 2012, NCR's second annual global partner conference in Orlando where over 300 partners from more than 80 countries gathered. NCR set up its NCR Interact Global Partner program just over six months ago and has seen its investment and focus deliver strong growth in partner engagement and business. The company sees further significant new business opportunities for its channel partners in 2012 as it makes an extended portfolio of ATM, mobile banking and kiosk hardware and software available via its channel partners for the first time. This is in addition to a new set of finance, asset management and end-of-life recovery packages from CSI Leasing.

#### **About NCR Corporation**

NCR Corporation (NYSE: NCR) is a global technology company leading how the world connects, interacts and transacts with business. NCR's assisted- and self-service solutions and comprehensive support services address the needs of retail, financial, travel, hospitality, entertainment, gaming and public sector organizations in more than 100 countries. NCR ([www.ncr.com](http://www.ncr.com)) is headquartered in Duluth, Georgia.

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