



LegacyTexas Bank Turns to NCR for All Its ATM and Services Needs

March 7, 2012 at 9:00 AM EST

NCR's Total ATM Services will help bank deliver a better brand of banking services to customers in North Texas

DULUTH, Ga.--(BUSINESS WIRE)--Mar. 7, 2012-- LegacyTexas Bank, a \$1.5 billion, locally owned financial institution serving North Texas, will turn to NCR Corporation (NYSE: NCR) to deliver a better ATM experience for its customers. At nearly 20 locations, LegacyTexas will install new NCR SelfServ ATMs with scalable deposit module, which makes the deposit process twice as fast. NCR will ensure optimal uptime and performance of the ATMs through its Total ATM Services package.

[NCR Total ATM Services](#) provides a single point of accountability for ATM network availability. NCR supports the network from both an operational and a management perspective by supplying a suite of services that constantly monitors the network, proactively fixes issues before outages occur, and protects the ATM environment by deploying critical security patches and providing zero-day protection against unwanted threats. As part of these services, NCR provides customers with complete visibility into the status of ATMs in the network and service activities being performed by NCR.

"LegacyTexas Bank prides itself in listening to and focusing on our customers. By turning to NCR for our ATM maintenance and management, we can apply more of our resources to our customers. Meanwhile, we know that we can trust NCR to deliver a great experience at the ATM, so that our customers can trust and rely on that channel for their banking needs," said Lea Ann Capel, executive vice president and COO, LegacyTexas Bank.

With NCR managing the day-to-day operations of the 26 ATMs in LegacyTexas' fleet, the bank can focus on core business imperatives of driving revenue, improving profitability and enhancing customer satisfaction. As an added benefit, the bank will be able to leverage a service that is scalable to meet core business demands as they evolve over time.

"NCR Total ATM Services was created specifically to address the needs of regional and community banks and credit unions by providing an end-to-end solution that helps them manage cost, enhance the banking experience and improve customer satisfaction," said Chris Askew, senior vice president, NCR Services. "Financial institutions want to focus on what they do best: customer service. By turning to NCR for care of their ATM channel, they can focus on delighting their customers while driving profitable growth."

NCR SelfServ ATMs have been purchased by financial institutions in more than 110 countries around the world. NCR has been the global market share leader in ATMs since 1986 — 25 consecutive years¹. NCR provides managed services for more than 65,000 ATMs worldwide, and is one of the top 10 global outsourcing services providers, according to the International Association of Outsourcing Professionals (IAOP).

About NCR Corporation

NCR Corporation (NYSE: NCR) is a global technology company leading how the world connects, interacts and transacts with business. NCR's assisted- and self-service solutions and comprehensive support services address the needs of retail, financial, travel, hospitality, entertainment, gaming, public sector, telecom carrier and equipment organizations in more than 100 countries. NCR (www.ncr.com) is headquartered in Duluth, Georgia.

Follow us on Twitter: @NCRCorporation, @careersatncr

Like us on Facebook: <http://www.facebook.com/ncrcorp>

Connect with us on LinkedIn: <http://linkd.in/ncrgroup>

Watch us on YouTube: www.youtube.com/user/ncrcorporation

Read more on our blog: <http://blogs.ncr.com/ncr-banking/>

NCR is a trademark of NCR Corporation in the United States and other countries.

Notes:

(1) Based on research from Retail Banking Research (RBR) and NCR internal data.

Source: NCR Corporation

NCR Corporation
Jeff Dudash, 919-435-6976
jeff.dudash@ncr.com