



NCR Becomes Exclusive Supplier of ATMs to BMO Harris Bank

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NCR to upgrade BMO Harris Bank's ATM network with new single-slot-deposit-equipped NCR SelfServ ATMs

DULUTH, Ga., Sep 14, 2011 (BUSINESS WIRE) --

[NCR Corporation](#) (NYSE: NCR) today announced that BMO Harris Bank, part of BMO Financial Group, will deploy new NCR [SelfServ ATMs](#) to replace a significant portion of the ATMs acquired through the acquisition of Marshall & Ilsley Corporation (M&I). NCR also will provide the field maintenance services on this new fleet. The new NCR SelfServ ATMs will include [NCR's Scalable Deposit Module \(SDM\) technology](#), the only technology on the market that allows consumers to deposit both cash and checks simultaneously in any orientation through a single slot.

The new SDM technology for NCR SelfServ ATMs delivers a consumer deposit experience that is twice as fast as other ATMs. In addition, financial institutions that have benchmarked both the one- and two-slot ATM deposit approaches have determined the single-slot SDM to be as reliable, or more reliable, than two-slot solutions and provide a better consumer experience. NCR's "dynamic deskew" technology within SDM helps minimize the fault and jam rates of checks, as it removes imperfections in the scanning process - normally from wrinkled checks.

"The ATM channel is very important to helping us deliver on BMO's vision to be the bank that defines great customer experiences," said Andrew Irvine, senior vice president, BMO Financial Group. "We are committed to setting a new standard of excellence in the services we provide our customers. We chose NCR as our exclusive supplier for our U.S. ATM fleet because of their ATM Image Technology and related service capabilities. The use of their technology will enhance our customers' experience by saving them time and increasing reliability."

With SDM, a typical consumer transaction of five bank notes and two checks can take less than 60 seconds to deposit. The SDM technology, designed at NCR's research and development facility in Waterloo, Ontario, will provide BMO with an efficient and reliable suite of the latest ATM technology.

"We are delighted to be BMO's chosen partner as they continue to enhance their ATM services for their customers," said Michael O'Laughlin, senior vice president, NCR Financial Services. "NCR has a deep understanding of ATM and branch transformation as a global service provider of choice to 19 of the world's top 20 banks - servicing more than 350,000 ATMs in more than 100 countries. We will leverage that experience to ensure a swift deployment so BMO consumers can start enjoying the latest service and technology on the market."

NCR SelfServ ATMs have been designed to deliver the highest levels of availability, which is critical to consumer satisfaction. Unique features, such as self-healing technology that allows the ATM to recover automatically without the need for human intervention, dual-roll receipt printers that ensure the ATM need never run out of paper and graphical operator panels that allow the bank employees to quickly and effectively perform routine maintenance tasks, all ensure NCR SelfServ ATMs are "in service" when consumers want them.

NCR SelfServ ATMs have been purchased by financial institutions in more than 110 countries around the world. NCR has been the global market share leader in ATMs since 1986 -- 24 consecutive years.¹

About NCR Corporation

NCR Corporation (NYSE: NCR) is a global technology company leading how the world connects, interacts and transacts with business. NCR's assisted- and self-service solutions and comprehensive support services address the needs of retail, financial, travel, healthcare, hospitality, entertainment, gaming, public sector, telecom carrier and equipment organizations in more than 100 countries. NCR (www.ncr.com) is headquartered in Duluth, Georgia.

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Notes:

(1) Based on research from Retail Banking Research (RBR) and NCR internal data.

Photos/Multimedia Gallery Available: <http://www.businesswire.com/cgi-bin/mmq.cgi?eid=6861237&lang=en>

SOURCE: NCR Corporation

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