



NCR Appoints Tyler Craig to Lead NCR Travel

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DULUTH, Ga., Sep 06, 2011 (BUSINESS WIRE) --

[NCR Corporation](#) (NYSE: NCR) today announced that Tyler Craig has joined the company as vice president and general manager of [NCR Travel](#), responsible for driving the innovation and global adoption of next-generation travel self-service solutions among airports, airlines, hotels and other travel segments.

Craig brings to NCR extensive industry and technology expertise, with more than 24 years of experience building successful and profitable travel solutions. Most recently, Tyler served as vice president for the Society International Telecommunications Association (SITA), where he was responsible for SITA's airports and communication services business in North America. In this role he worked extensively in Air Transport Industry IT systems, international market and business development, delivery, project management, commercial contracting and contract negotiations.

Prior to SITA, Craig worked for Lockheed Martin Aeronautical Systems in a variety of managerial and technical roles responsible for technology development, product development, competitive proposal development, and process improvement reengineering. Tyler has also worked for General Dynamics and Grumman Corporation.

"There is tremendous opportunity for technology solutions providers such as NCR to better serve today's traveler," said John Bruno, executive vice president, NCR. "The rise in mobile applications, digital signage, kiosk applications, and improved passenger processing technology targeted to recapture customer loyalty and drive enterprise-wide efficiencies creates a significant opportunity for NCR. The travel industry and its appetite for differentiated self-service solutions make it an ideal area of focus for NCR as we expand into relevant industry adjacencies, and Tyler has the experience, insight and track record to accelerate NCR's leadership in this industry."

NCR is the leader in mobile check-in, issuing more than 1.2 million mobile boarding passes in July 2011, as well as the industry leader in Common Use Self-Service (CUSS) airline kiosks.

"Airline consolidation, rising fuel costs and declining passenger loyalty have created an environment in which travel providers are struggling to regain their most loyal and profitable customers, identify new revenue streams and minimize operational expenses," said Craig. "Self-service is helping to mitigate those challenges and improve the traveler experience by making it simpler and more convenient for consumers to manage their journey how, when and where they choose."

Tyler holds an MBA in management of technology from the Georgia Institute of Technology and a master's degree and bachelor's degree in engineering from Auburn University. He is a Six Sigma Black Belt and Project Management Professional (PMP) certified.

About NCR Corporation

NCR Corporation (NYSE: NCR) is a global technology company leading how the world connects, interacts and transacts with business. NCR's assisted- and self-service solutions and comprehensive support services address the needs of retail, financial, travel, healthcare, hospitality, entertainment, gaming, public sector, telecom carrier and equipment organizations in more than 100 countries. NCR (www.ncr.com) is headquartered in Duluth, Georgia.

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